The After Hours Shift:
“where the fun never ends”

Presented by:
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Who’s Here After Hours?

- UVM is a 24/7/365 campus
- We are not “off” shift, or “2nd” or “3rd”
- We cover 128 hours weekly
- 12 people:
  - 6 in Control Room
  - 6 in field
  - Maintenance Techs working in CHCP “Cage”
- Work Orders sent from CHCP to Service Techs.
- Custodians are “eyes & ears” after hours too.
Why We’re Here After Hours....

- Provide emergency first response to student needs concerning safety
- Respond to security & building access issues
- Heating issues
- Equipment failures that are vital to operational needs of Residential and Non-Residential buildings.
Trouble Shooting on the Overnight

• Using judgment
• Assess “What is causing problem?”
• Perform “triage”
• Minimize damage
• Determine who else to call in
• Customer service – interacting with students
“Things that go bump in the night”

- Smoke detectors
- Fire Alarms
- Door locks
- “No heat” calls
- Burst pipes
- Power outages
- Stuck windows.

- Student “Activities”
  “If it can be turned or pushed, students will do it”
When an R.A. calls....

- Common area problems
- Exterior doors
- Bathroom problems
- Flooding toilets
- Clogged sinks
- Overloaded circuits — tripped breakers
Other Critical Issues & Areas

• Dining Halls
  – Coolers & Freezers
  – Exhaust Systems
  – Kitchen Equipment Failures
• Medical Complex
• Academic/Admin Buildings
In the middle of a cold night in January 2010... Tupper Hall
Burst radiator pipe & flood

That’s a lot of water from a tiny little hole...
Impact on Students

- 5,000 gallons of water to sop up
- 8 rooms were affected
- 14 students displaced from their room
- Damage to personal belongings
Wing Hall – July 2010
sprinkler head tampered with
and set off in middle of night
There is no “down time”

Routine Jobs include:

• Check on all small buildings that are not on alarm system.
• Check steam stations all over campus – looking for leaks.
• Be the eyes and ears for the day shift crew.
• Door & security issues called in all night long.
• Checking outside hazards (lights, manhole covers, etc.)
Andy’s “Top Ten” Reasons to Work the After Hours Shift
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1. No traffic during evening commute.

2. You can always find a parking spot.


4. Save on sunscreen!
Andy’s “Top Ten” Reasons to Work After Hours Shift

5. No angry staff members or customers around.

6. You get to test the headlights on the van.

7. PPE includes special “night vision” goggles. (not!)
Andy’s “Top Ten” Reasons to Work After Hours Shift

8. Students think you’re the Good Humor ice cream truck.
Andy’s “Top Ten” Reasons to Work After Hours Shift

9. Nocturnal wildlife on campus....
   Skunks, Fisher Cats, Raccoons, Rabbits, Deer, Bats

10. ...and other Wild Life on campus....
Thank You For Your Attention.

Any questions?