Survey Overview

The survey team responses concerning deficiencies noted at the time of the previous survey (if applicable) are itemized below.

1. B. PC, There were no privacy curtains in the exam rooms. There are now curtains in the exam rooms.

2. B-11b. There was no written agreement between center and radiologists. A written agreement is now in place.

5. II. PC, There was no written statement of reduction in gaps over time from benchmark norms. This appears compliant now.

6. K-9. PC, Concern about follow-up on cancelled or missed appointments not uniformly noted in the chart. This is much improved.

8. PC, Many comments about space being inadequate in the build, which is quite old. The space issue was mentioned in other chapters also.

15. The pharmacy did not have a uniform log with information about samples. They have taken care of this and no longer give starter dosages when the pharmacy is closed. The pharmacy does not belong to the organization. The organization only dispenses samples.

16. PC, Space was a concern.

20. Consultative comments suggested meeting of the counseling center every month with the clinical medical areas.