RUTGERS

New Jersey Agricultural Experiment Station

Tips for Positive Communication with the Media

Bill Hlubik

Professor

Agricultural and Resource Management Agent Rutgers Cooperative Extension New Jersey Agricultural Experiment Station Rutgers, The State University of NJ



My Experiences

- Agricultural Agent NJAES for 32 Years
- Farming with family entire life
- Developed television programs with NJ Public TV and local stations
- Provided guidance to farmers over the years preparing for interviews





Media Experience

- "If Plants Could Talk" TV series- 22 shows produced for NJN PBS
- Cable Access Programs
- Newspaper articles
- Radio
- Numerous interviews
- Helped prepare growers for interviews – mock interviews on difficult subjects





Why do you need to be involved with the media?

- Promotes your expertise, web site, can impact farm profits
- Educate the media about agricultural practices
- Enhance support for the agricultural community
- Provide a positive educated voice for agriculture
- Challenge negative press about agriculture



Getting Media Attention

- It's all about relationships
- Passion for subject
- Knowledge
- Trust
- Dependable



UTGERS
New Jersey Agricultural
Experiment StationInteraction with the Media Links
You with Larger Community and Customers

- Social media
- Websites
- Church bulletins, flyers
- Newsletters- partner w other organizations
- Local & Regional TV
- Radio
- Newspaper local, regional





Getting Media Attention

- Creative and interesting topics and titles
- Timely issues
- Response to community needs and issues







The Story

- Give reporters what they need. Make the reporters job easy with short catchy statements.
- Importance of topic, activity to the community.
- Develop key concepts, outlines for discussion.





Professional, & Timely Response to Reporters

- Tight deadlines for reporters
- Always be professional in all communications
- Be respectful, even when it is difficult



RUTGERS New Jersey Agricultural Experiment Station

"Get to the Point"- Stay Focused

- Prepare 2 or 3 key points
- Prepare one or two concise sentences for a very short story or example to make your points
- Keep it simple do not use jargon without explaining





Set Your Own Pace for the Interview

- Listen
- Speak Clearly
- Correct Mistakes
- Relaxed confidence



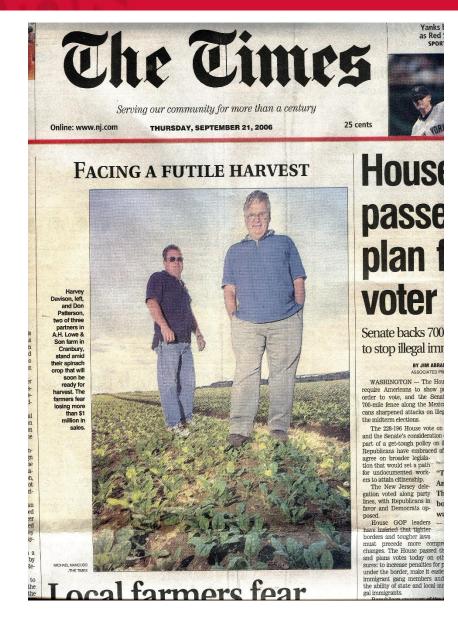
Always Stay Positive

 Put a positive spin on all questions to your advantage

TGERS

New Jersey Agricultural Experiment Station

- Avoid complaining about challenges you face – 'Drought, Heat, Rains, Pests,
- ' Dry weather helps us to control disease and can concentrate the flavors'
- Customers will shop somewhere else if you are having problems at your farm –Sympathy does not attract Customers





Educate Journalists

- Politely provide information that will help journalist to understand your farm practices
- Educate journalists with accurate information of best management practices
 - Pesticide use discuss IPM
 - Animal rights proper management of animals on the farm





If in Doubt, Leave it Out

- Don't fake it
- Don't discuss an area where you do not feel comfortable
- Refocus interview to a comfortable topic or what you do know



Add interesting facts to make it into the edits



Everything is on the record!

- Subtle questions off the record could be the major focus of the story.
- Assume the microphone is always on!



RUTGERS New Jersey Agricultural Experiment Station Some reporters seek a specific response to sell their story

- Aggressive journalist may keep asking the same or similar questions until they get the answer they want– Don't go there!
- Stay focused on a positive response





Establish Working Relationship & Contact with Reporters

- Gather contact and personal information on reporters, review their stories and approach, likes, dislikes.
- Help reporters find the experts they need. Be a go to person. They will then turn to you for help.





Partnerships with Other Organizations

- Cooperative events can attract diverse media. Help each other with promotion.
- Share the limelight for the benefit of the cause.
- County fairs, environmental orgs, garden clubs, school and church projects.



Enjoy Working with the Media New Jersey Agricultural

- Select the right person to represent the story
- Be prepared with a consistent message

Experiment Station

 Don't get trapped with questions, expect the unexpected



- Be ready to provide emotional content to a story
- Have fun !





