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## **Marketing Plan Outline**

- Cover page
- Table of Contents (if 10 pages or longer)
- Executive Summary (if 10 pages or longer)
- Introduction or Overview (if no Executive Summary)
- Market analysis (if business straddles more than one market, may need to analyze several)
  - Which market or industry category is relevant?
  - Industry/category size (nationally, statewide, or locally, whichever is most relevant for the business)
  - Industry trends and outlook
  - Typical sales and distribution channels
  - Price sensitivity
  - Market forecast Is it likely to grow, shrink, or stay the same?
  - Demographic changes (if relevant)
  - Changes in consumer habits and preferences
  - Potential impact of technology
  - Target Customers (If more than type of target market, describe for each market segment)
    - o Ideal client/customer
    - Location
    - Problems/Needs/Desires
    - Demographics Age, gender, income level, education level
    - Psychographics Attitudes, values, beliefs, lifestyle preferences
    - o Size and growth potential
    - Purchase potential
- Company/Product Analysis
  - Strengths, Weaknesses, Opportunities, Threats (SWOT Analysis)
  - 4 Ps Analysis
    - Product
    - Price
    - Placement (Distribution)
    - Promotion
    - 5<sup>th</sup> P (if relevant) People
  - Peers/Competitors
    - Similarities and differences
    - Strengths and weaknesses
  - Branding and Positioning
    - Value proposition

- Positioning statement
- Key messages
- Marketing Goals for 1, 1-3, or 1-5 Years
  - o Make them Specific, Measurable, Achievable, Relevant, Time-Bound (SMART)
  - Include sales goals if relevant
- Marketing Strategies and Tactics (Which strategies and tactics are most likely to enable the business to achieve its marketing goals in the desired time period?)
  - o Digital and social media
  - o Direct sales (stores, farm stands, kiosks, farmers markets, PYO)
  - o eCommerce
  - Outreach
  - Events
  - Advertising (off and online)
  - o Public relations
  - o Partnerships and cross-marketing
  - o Promotions
  - Demos/free trials/sampling
  - Print/sales collateral
  - o Grassroots/guerilla marketing
- Marketing Plan/Calendar
  - O What is the recommended marketing mix of strategies and tactics?
  - What specific activities must take place on a daily, weekly, monthly, quarterly and annual basis for the business to achieve its goals?
- Marketing Metrics
  - How will the business know if its marketing plan is working? How do they define and measure success?
  - O What specific indicators will be tracked? Over what period of time?
  - O How will they be measured and recorded?
  - o How often will progress be reviewed? How will the plan be adjusted?
- Marketing Budget
  - What are the projected costs (time, money, and other resources) of the recommended activities in the plan?