Position Overview
The University of Vermont is seeking a Deputy CIO for Planning & Engagement to provide leadership and guidance in critical areas of technology administration at the university, including budgeting, resource development and allocation, policy formation, technology evaluation, and service development, delivery, and deployment. Reporting to the Chief Information Officer (CIO) and a member of the Enterprise Technology Services (ETS) Leadership Team, the Deputy CIO for Planning & Engagement assists the CIO in managing the complex IT environment to improve effectiveness, service quality, and IT operational effectiveness. Additionally, the Deputy CIO for Planning & Engagement provides leadership, direction, and support at the institution, state, and/or national level with broad-reaching institutional and/or statewide impact. They will have responsibility for analyzing technology trends and advancement in areas of specialization, and planning for the long-term direction of the IT organization. The Deputy CIO for Planning & Engagement acts on behalf of the CIO as assigned by the CIO or in the absence of the CIO as a designee on executive decisions and executive level committees.

Essential Functions
- Provides operational leadership and guidance at the executive level in critical areas of technology administration, and directs programs to monitor, evaluate and improve customer service delivery.
- Provides leadership for planning, developing, and implementing information technology initiatives while overseeing cross-institutional initiatives and executive level projects, fostering strategic partnerships in carrying out enterprise-wide computing services for the IT Shared Services organization.
- Assists the Chief Information Officer in the implementation of the overall information technology strategic plan to achieve institutional goals by prioritizing information technology initiatives and coordinating the evaluation, deployment, and management of current and future technology projects.
- Assists the Chief Information Officer in governance oversight, project and portfolio management, and service delivery management.
- Assist the Chief Information Officer with communications and outreach efforts, including disseminating information about ETS projects, initiatives and priorities to key stakeholders.
- Serves as a primary point of contact on behalf of the CIO as requested or as designee in the CIO's absence.
- Acts as a contributing member of the ETS Leadership Team and leads the development and implementation of best practices and standards in process, design, architecture and operations of all aspects of service-oriented information technology delivery. Additionally, may be responsible for directing key services within the division with broad-reaching institutional impact.
- Performs miscellaneous job-related duties as assigned.