

Higher Education Regulating Entity**Consumer Protection Entity**

Alabama	Commission on Higher Education, Instruction, Planning, & Special Services <ul style="list-style-type: none"> • http://ache.edu/AlaPortal.aspx • <u>Phone</u>: (334) 242-2179 	Office of the Attorney General, Consumer Affairs Section <ul style="list-style-type: none"> • https://ago.alabama.gov/ConsumerComplaint • <u>Phone</u>: (334) 242-7335
Alaska	Commission on Post-Secondary Education <ul style="list-style-type: none"> • https://acpe.alaska.gov/ConsumerProtection • <u>Phone</u>: (907) 465-6741 	Office of the Attorney General, Consumer Protection Unit <ul style="list-style-type: none"> • http://www.law.state.ak.us/department/civil/consumer/cp_complaint.html • <u>Phone</u>: (907) 465-2133
Arizona	State Board of Private Post-Secondary Education <ul style="list-style-type: none"> • https://ppse.az.gov/complaint • <u>Phone</u>: (602) 542-5769 	Office of the Attorney General, Consumer Information and Complaints <ul style="list-style-type: none"> • https://www.azag.gov/consumer/procedure • <u>Phone</u>: (602) 542-5763
Arkansas	Higher Education Coordinating Board <ul style="list-style-type: none"> • https://www.adhe.edu/students-parents/colleges-universites/student-grievance-form/ • <u>Phone</u>: (501) 371-2000 	Office of the Attorney General, Consumer Protection Division <ul style="list-style-type: none"> • https://arkansasag.gov/consumer-protection/ • <u>Phone</u>: (501) 682-2007
California	Department of Consumer Affairs, Bureau for Private Postsecondary Education <ul style="list-style-type: none"> • http://www.bppe.ca.gov/enforcement/complaint.shtml • <u>Phone</u>: (916) 431-6959 	Department of Justice, Office of the Attorney General <ul style="list-style-type: none"> • https://oag.ca.gov/consumers • <u>Phone</u>: (916) 322-3360
Colorado	Department of Higher Education, Commission on Higher Education <ul style="list-style-type: none"> • http://highered.colorado.gov/Academics/Complaints/default.html • <u>Phone</u>: (303) 862-3001 	Office of the Attorney General <ul style="list-style-type: none"> • https://www.stopfraudcolorado.gov/about-consumer-protection/report-fraud.html • <u>Phone</u>: (720) 508-6000
Connecticut	Office of Financial and Academic Affairs for Higher Education <ul style="list-style-type: none"> • http://www.ctohe.org/StudentComplaints.shtml • <u>Phone</u>: (860) 947-1816 	Department of Consumer Protection <ul style="list-style-type: none"> • https://portal.ct.gov/DPC/Complaint-Center/Complaint-Forms-and-Procedures • <u>Phone</u>: (860) 713-6100
Delaware	Department of Education, Higher Education Office <ul style="list-style-type: none"> • https://www.doe.k12.de.us/domain/226 • <u>Phone</u>: (302) 857-3388 	Department of Justice, Consumer Protection Division <ul style="list-style-type: none"> • https://attorneygeneral.delaware.gov/fraud/cpu/complaint/ • <u>Phone</u>: (302) 577-8600
District of Columbia	Education Licensure Commission <ul style="list-style-type: none"> • https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints • <u>Phone</u>: (202) 724-2095 	Office of the Attorney General <ul style="list-style-type: none"> • https://oag.dc.gov/consumer-protection • <u>Phone</u>: (202) 442-9828
Florida	Department of Education, Commission for Independent Education <ul style="list-style-type: none"> • http://www.fldoe.org/policy/cie/file-a-complaint.shtml • <u>Phone</u>: (850)245-3200 	Department of Agriculture and Consumer Services <ul style="list-style-type: none"> • http://www.800helpfla.com/complnt.html • <u>Phone</u>: (850)410-3800
Georgia	Nonpublic Postsecondary Education Commission <ul style="list-style-type: none"> • https://gnpec.georgia.gov/student-complaints • <u>Phone</u>: (770) 414-3300 	Governor's Office of Consumer Protection <ul style="list-style-type: none"> • http://consumer.georgia.gov/consumer-services/filing-a-complaint • <u>Phone</u>: (404) 651-8600

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Hawaii	Hawaii Post-Secondary Education Authorization Program (HPEP), <ul style="list-style-type: none"> • http://cca.hawaii.gov/hpeap/student-complaint-process/ • <u>Phone:</u> (808) 586-7327 	Department of Commerce and Consumer Affairs <ul style="list-style-type: none"> • http://cca.hawaii.gov/ocp/consumer-complaint/ • <u>Phone:</u> (808) 587-3222
Idaho	State Board of Education <ul style="list-style-type: none"> • http://www.boardofed.idaho.gov/ • <u>Phone:</u> (208) 332-1587 	Office of the Attorney General, Consumer Protection Division <ul style="list-style-type: none"> • https://www.ag.idaho.gov/consumer-protection/ • <u>Phone:</u> (208) 334-2424
Illinois	Board of Higher Education <ul style="list-style-type: none"> • http://complaints.ibhe.org/ • <u>Phone:</u> (217) 557-7359 	Office of the Attorney General, Consumer Protection Bureau <ul style="list-style-type: none"> • http://www.illinoisattorneygeneral.gov/consumers/file-complaint.html • <u>Phone:</u> (800) 386-5438
Indiana	Indiana Commission on Proprietary Education <ul style="list-style-type: none"> • http://www.in.gov/cpe/2329.htm • <u>Phone:</u> (317) 232-1033 	Office of the Attorney General <ul style="list-style-type: none"> • http://www.in.gov/attorneygeneral/2434.htm • <u>Phone:</u> (317) 232-6330
Iowa	College Student Aid Commission <ul style="list-style-type: none"> • https://www.iowacollegeaid.gov/StudentDisputeResolutionForm • <u>Phone:</u> (515) 725-3413 	Office of the Attorney General, Consumer Protection Division <ul style="list-style-type: none"> • https://www.iowaattorneygeneral.gov/consumers/file-a-consumer-complaint/ • <u>Phone:</u> (515) 281-5926
Kansas	Board of Regents <ul style="list-style-type: none"> • https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process • <u>Phone:</u> (785) 430-4240 	Office of the Attorney General, Consumer Protection Division <ul style="list-style-type: none"> • http://www.ksag.org/page/filing-a-complaint • <u>Phone:</u> (785) 296-3751
Kentucky	Council on Postsecondary Education <ul style="list-style-type: none"> • http://cpe.ky.gov/campuses/consumer_complaint.html • <u>Phone:</u> (502) 573-1555 	Office of the Attorney General, Consumer Protection Division <ul style="list-style-type: none"> • https://ag.ky.gov/consumer-protection/complaints/Pages/default.aspx • <u>Phone:</u> (888) 432-9257
Louisiana	Board of Regents <ul style="list-style-type: none"> • http://regents.state.la.us/ • <u>Phone:</u> (225) 342-4253 	Office of the Attorney General <ul style="list-style-type: none"> • https://www.ag.state.la.us/ConsumerDisputes • <u>Phone:</u> (225) 326-6465
Maine	Department of Education, Office of Higher Education Services <ul style="list-style-type: none"> • http://www.maine.gov/education/ • <u>Phone:</u> (207) 624-6856 	Office of the Attorney General <ul style="list-style-type: none"> • http://www.maine.gov/ag/consumer/complaints/index.shtml • <u>Phone:</u> (207) 626-8849
Maryland	Higher Education Commission <ul style="list-style-type: none"> • http://www.mhec.state.md.us/ • <u>Phone:</u> (410) 767-3300 	Office of the Attorney General <ul style="list-style-type: none"> • http://www.oag.state.md.us/Consumer/complaint.htm • <u>Phone:</u> (410) 528-8662
Massachusetts	Department of Higher Education <ul style="list-style-type: none"> • https://www.mass.edu/forstufam/complaints/complaints.asp • <u>Phone:</u> (617) 994-6950 	Office of the Attorney General, Public Inquiry & Assistance Center <ul style="list-style-type: none"> • https://www.mass.gov/how-to/file-a-consumer-complaint • <u>Phone:</u> (617) 727-8400
Michigan	Department of Licensing and Regulatory Affairs <ul style="list-style-type: none"> • https://www.michigan.gov/lara/0,4601,7-154-89334_61343_35414_60647_2739---,00.html • <u>Phone:</u> (517) 335-9700 	Office of the Attorney General <ul style="list-style-type: none"> • https://www.michigan.gov/ag/0,4534,7-359-82915_82919_86407---,00.html • <u>Phone:</u> (517) 335-7599

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Minnesota	Office of Higher Education <ul style="list-style-type: none"> • http://www.ohe.state.mn.us/mPg.cfm?pageID=1078 • <u>Phone</u>: (651) 259-3975 	Office of the Attorney General <ul style="list-style-type: none"> • http://www.ag.state.mn.us/Office/Complaint.asp • <u>Phone</u>: (651) 296-3353
Mississippi	Commission on College Accreditation <ul style="list-style-type: none"> • http://www.mississippi.edu/mcca/ • <u>Phone</u>: (601) 432-6372 	Office of the Attorney General <ul style="list-style-type: none"> • http://www.ago.state.ms.us/divisions/consumer-protection/ • <u>Phone</u>: (601) 359-4230
Missouri	Department of Higher Education <ul style="list-style-type: none"> • https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf • <u>Phone</u>: (573) 526-1577 	Office of the Attorney General <ul style="list-style-type: none"> • https://ago.mo.gov/civil-division/consumer-consumer-complaints • <u>Phone</u>: (573) 751-3321
Montana	State Board of Regents <ul style="list-style-type: none"> • http://mus.edu/ • <u>Phone</u>: (406) 449-9124 	Office of Consumer Protection <ul style="list-style-type: none"> • http://www.doj.mt.gov/consumer/ • <u>Phone</u>: (406) 444-4500
Nebraska	Coordinating Commission for Postsecondary Education <ul style="list-style-type: none"> • https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions • <u>Phone</u>: (402) 471- 2847 	Office of the Attorney General, Consumer Protection Division <ul style="list-style-type: none"> • https://protectthegoodlife.nebraska.gov/ • <u>Phone</u>: (402) 471-2682
Nevada	Commission on Postsecondary Education <ul style="list-style-type: none"> • http://cpe.nv.gov/ • <u>Phone</u>: (702) 486-7330 	Office of the Attorney General <ul style="list-style-type: none"> • http://ag.nv.gov/Complaints/File_Complaint/ • <u>Phone</u>: (775) 684-1100
New Hampshire	Department of Education, Higher Education Commission <ul style="list-style-type: none"> • http://www.education.nh.gov/highered/colleges/index.htm • <u>Phone</u>: (603) 271-2299 	Department of Justice, Office of the Attorney General <ul style="list-style-type: none"> • http://doj.nh.gov/consumer/complaints/index.htm • <u>Phone</u>: (603) 271-3658
New Jersey	Commission on Higher Education <ul style="list-style-type: none"> • http://www.state.nj.us/highereducation/ • <u>Phone</u>: (609) 292-4310 	Department of Law and Public Safety, Division of Consumer Affairs <ul style="list-style-type: none"> • http://www.state.nj.us/lps/ca/ocp/ocpform.htm • <u>Phone</u>: (973) 504-6200
New Mexico	Higher Education Department <ul style="list-style-type: none"> • http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx • <u>Phone</u>: (505) 476-8400 	Office of the Attorney General <ul style="list-style-type: none"> • https://www.nmag.gov/consumer-protection-1.aspx • <u>Phone</u>: (800) 678-1508
New York	State Education Department, Office of College and University Evaluation <ul style="list-style-type: none"> • http://www.highered.nysed.gov/ocue/spr/COMPLAINTEFORMINFO.html • <u>Phone</u>: (518) 486-3633 	Department of State, Division of Consumer Protection <ul style="list-style-type: none"> • https://www.dos.ny.gov/consumerprotection/ • <u>Phone</u>: (800) 697-1220
North Carolina	The University of North Carolina System, Board of Governors <ul style="list-style-type: none"> • https://www.northcarolina.edu/stateauthorization • <u>Phone</u>: (919) 962-4558 	Department of Justice, Office of the Attorney General <ul style="list-style-type: none"> • http://www.ncdoj.gov/Consumer/2-2-12-File-a-Complaint.aspx • <u>Phone</u>: (919) 716-6000
North Dakota	State Board for Career and Technical Education <ul style="list-style-type: none"> • https://www.nd.gov/cte/ • <u>Phone</u>: (701) 328-2678 	Office of the Attorney General <ul style="list-style-type: none"> • https://attorneygeneral.nd.gov/consumer-resources • <u>Phone</u>: (701) 328-2210

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Ohio	Department of Higher Education <ul style="list-style-type: none"> • https://www.ohiohighered.org/board • <u>Phone</u>: (614) 728-2529 	Office of the Attorney General <ul style="list-style-type: none"> • https://www.ohioattorneygeneral.gov/About-AG/Service-Divisions/Consumer-Protection • <u>Phone</u>: (800) 282-0515
Oklahoma	State Regents for Higher Education <ul style="list-style-type: none"> • http://www.okhighered.org/ • <u>Phone</u>: (405) 225-9150 	Office of the Attorney General <ul style="list-style-type: none"> • http://www.oag.ok.gov/consumer-protection-unit1 • <u>Phone</u>: (405) 521-2029
Oregon	Higher Education Coordinating Commission, Office of Degree Authorization <ul style="list-style-type: none"> • https://www.oregon.gov/highered/institutions-programs/private/Pages/office-degree-authorization.aspx • <u>Phone</u>: (503) 947-5716 	Department of Justice, Office of the Attorney General <ul style="list-style-type: none"> • http://www.doj.state.or.us/finfraud/index.shtml • <u>Phone</u>: (877) 877-9392
Pennsylvania	Department of Education, Division of Higher Education <ul style="list-style-type: none"> • https://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx • <u>Phone</u>: (717) 783-8228 	Office of the Attorney General <ul style="list-style-type: none"> • https://www.attorneygeneral.gov/submit-a-complaint/ • <u>Phone</u>: (800) 441-2555
Rhode Island	Board of Governors for Higher Education <ul style="list-style-type: none"> • https://www.riopc.edu/ • <u>Phone</u>: (401) 736-1100 	Office of the Attorney General <ul style="list-style-type: none"> • http://www.riag.ri.gov/ConsumerProtection/About.php • <u>Phone</u>: (401) 274-4400
South Carolina	Commission on Higher Education <ul style="list-style-type: none"> • http://www.che.sc.gov/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf • <u>Phone</u>: (803) 737-2260 	Department of Consumer Affairs <ul style="list-style-type: none"> • https://www.consumer.sc.gov/consumer-resources/consumer-complaints • <u>Phone</u>: (803) 734-4200
South Dakota	State Board of Regents, Academic and Research Affairs <ul style="list-style-type: none"> • https://www.sdbor.edu/administrative-offices/academics/Pages/default.aspx • <u>Phone</u>: (605) 773-3455 	Office of the Attorney General, Division of Consumer Protection <ul style="list-style-type: none"> • https://consumer.sd.gov/ • <u>Phone</u>: (605) 773-4400
Tennessee	Higher Education Commission, Division of Postsecondary State Authorization <ul style="list-style-type: none"> • https://www.tn.gov/theb/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html • <u>Phone</u>: (615) 253-9988 	Department of Commerce and Insurance, Consumer Affairs Division <ul style="list-style-type: none"> • https://www.tn.gov/commerce/consumer/file-a-complaint.html • <u>Phone</u>: (615) 741-4737
Texas	Higher Education Coordinating Board <ul style="list-style-type: none"> • http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9 • <u>Phone</u>: (512) 427-6438 	Office of the Attorney General <ul style="list-style-type: none"> • https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint • <u>Phone</u>: (800) 621-0508
Utah	Department of Commerce, Consumer Protection Division <ul style="list-style-type: none"> • https://dcp.utah.gov/ • <u>Phone</u>: (801) 530-6601 	Department of Commerce, Consumer Protection Division <ul style="list-style-type: none"> • https://dcp.utah.gov/ • <u>Phone</u>: (801) 530-6601
Virginia	State Council of Higher Education <ul style="list-style-type: none"> • http://www.schev.edu/index/students-and-parents/resources/student-complaints • <u>Phone</u>: (804) 225-2600 	Office of the Attorney General, Consumer Protection Unit <ul style="list-style-type: none"> • https://www.oag.state.va.us/consumer-protection/ • <u>Phone</u>: (804) 786-2042

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Washington	Student Achievement Council <ul style="list-style-type: none"> • https://www.wsac.wa.gov/student-complaints • <u>Phone:</u> (360) 753-7800 	Office of the Attorney General <ul style="list-style-type: none"> • https://www.atg.wa.gov/file-complaint • <u>Phone:</u> (206) 464-6684
West Virginia	Higher Education Policy Commission <ul style="list-style-type: none"> • http://www.wvhepc.edu/inside-the-commission/offices-and-affiliates/academic-affairs/ • <u>Phone:</u> (304) 558-0261 	Office of the Attorney General <ul style="list-style-type: none"> • https://ago.wv.gov/consumerprotection/Pages/default.aspx • <u>Phone:</u> (800) 368-8808
Wisconsin	Department of Safety and Professional Services, Educational Approval Program <ul style="list-style-type: none"> • https://dsps.wi.gov/Pages/Programs/EducationalApproval/About.aspx • <u>Phone:</u> (608) 266-1996 	Department of Agriculture, Trade and Consumer Protection and Office of the Attorney General <ul style="list-style-type: none"> • https://datcp.wi.gov/Pages/Programs_Services/FileConsumerComplaint.aspx • <u>Phone:</u> (800) 422-7128
Wyoming	Department of Education <ul style="list-style-type: none"> • https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/ • <u>Phone:</u> (307) 777-6210 	Office of the Attorney General, Consumer Protection Unit <ul style="list-style-type: none"> • http://ag.wyo.gov/cpu • <u>Phone:</u> (307) 777-8962

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