The Realities of Housing and Homelessness on the Healthcare System  
Dr. Patricia Fischer, Assistant Professor, Director of the Family Medicine Services at UVMMC, Department of Family Medicine  
Ken Schatz, Commissioner of the Department for Children and Families  
Housing is Healthcare. One cannot expect to be truly “healthy” when the thing you are worried about from day to day is survival. Survival from the elements (heat, cold, wet, wind, insects), survival from thirst and starvation, survival from lack of restorative sleep, survival from being stolen from and attacked. And what of the homeless with chronic health conditions? How do they even begin to manage doctor’s appointments, medication compliance, dietary restrictions? It boggles the mind.

Health Services Delivery Research – A Primer  
Dr. Richard Wasserman, Professor, Department of Pediatrics, UVM  
Dr. Ben Littenberg, Henry and Carleen Tufo Professor of Medicine and Professor of Nursing, UVM  
How to best take care of Primary Care patients who have both chronic medical problems (heart disease, diabetes, asthma, arthritis) and behavioral health issues (mental health problems, substance abuse, stress). Presented will be a nationwide study led by UVM to test of new way of delivery care for these patients and discuss the novel ways patients are being incorporated into the research team. Citing examples from the work of University of Vermont faculty, Drs. Wasserman and Littenberg will discuss the issue of “What’s in a name?” in health care investigations, and how health care delivery science encompasses clinical research, health services research, and quality improvement.