# UVM Vision Benefit Plan through VSP Frequently Asked Questions

### 1) Where can I learn more about the vision benefits offered?

A: The benefits are described in our <u>UVM Vision Benefits Summary</u>. If you have further questions, please call VSP at 1-800-877-7195 or visit their website at VSP.com.

#### 2) What is my vision plan ID number and do I need an ID card?

A: No ID card is required. However, you need to be able to tell your eye care provider your unique plan ID number. Your eye care provider may ask for your Social Security number. Please know that UVM has <u>not</u> provided VSP that number in order to protect your confidentiality and personal security. Instead, your plan ID number is "99" plus your seven digit UVM employee ID number, a total of nine digits. For example, if your UVM ID number is 1234567, your unique vision plan ID number will be "991234567".

If you do not know your UVM employee ID number, please follow these steps:

Log in to PeopleSoft HR and navigate to Self Service → Payroll and Compensation → View
Paycheck → View Paycheck → Go to the section "General" and your Employee ID is listed
below your name.

#### 3) If I want to create and print a VSP plan ID card, can I do so?

A: Yes. Please create an account at VSP.com. Before you do so, you will need your unique plan ID number as indicated above. This is "99" plus the seven digits of your UVM employee ID number. You can then print a card, explore your coverage and check for in-network providers.

#### 4) When I sign onto VSP.com, I get the message below to choose a plan. Which do I choose?

A: UVM employees qualify for two different plans. One is through Blue Cross and is simply a discount plan. The more extensive plan you joined is the "University of Vermont" plan so please check that.

## Please Choose a Plan to View

You can choose to view a different plan at a	iny time by accessing	member details, and	d selecting a different	coverage plan from the
dropdown menu.				

O BLUE CROSS BLUE SHIELD VERMONT - A	SP
O UNIVERSITY OF VERMONT	