



AXIOM LOG-IN INSTRUCTIONS

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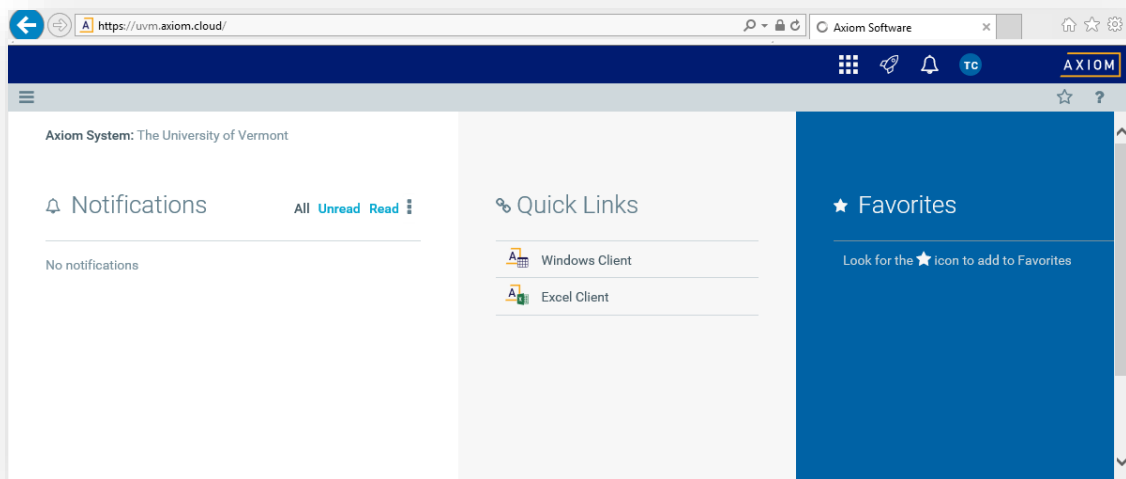
PC Users

Before you begin:

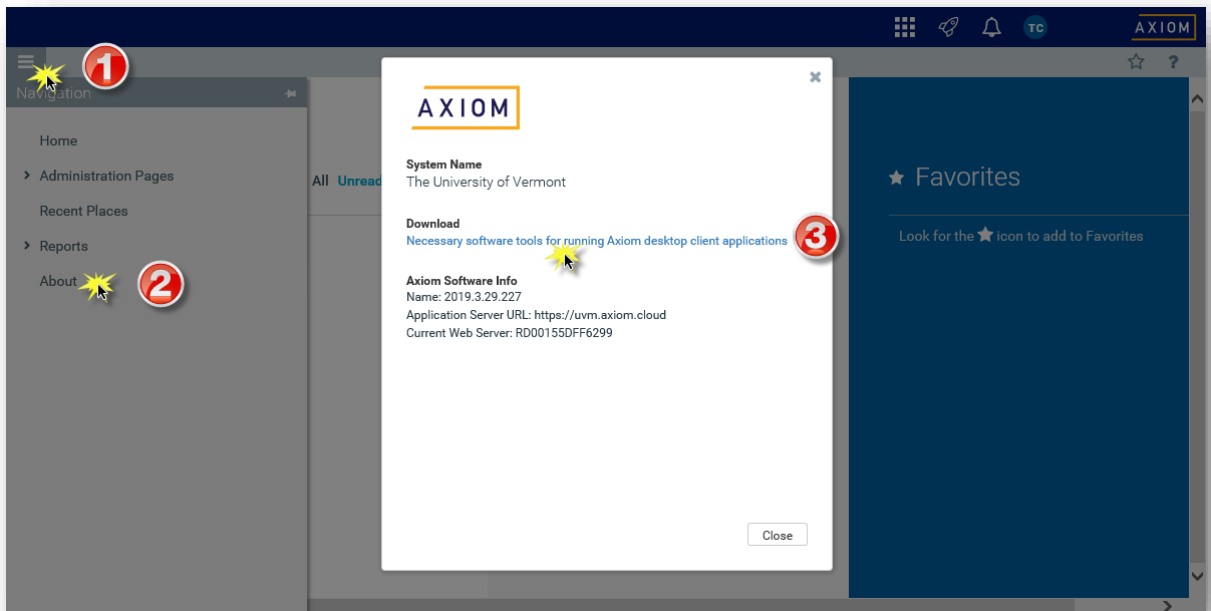
- Axiom works best in Internet Explorer. IE v11 and higher is required.
- Axiom is also fully supported in Chrome, Edge, and Firefox but you will need to install a “ClickOnce” extension for these browsers.
- Follow the instructions below as appropriate for the browser you use most frequently or by default.

Instructions:

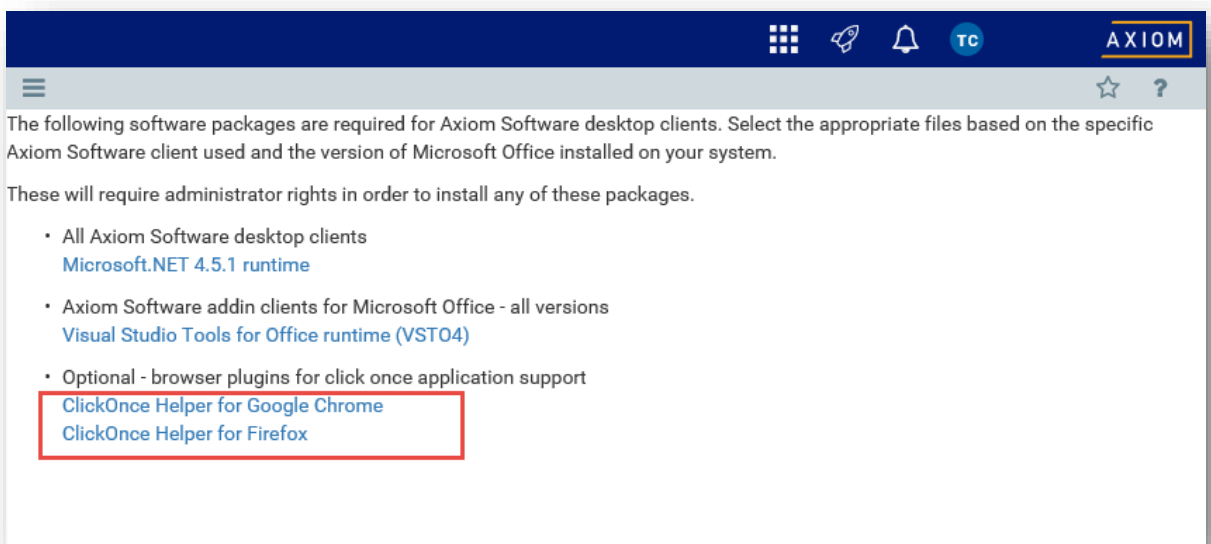
- 1) Go to: <https://uvm.axiom.cloud/>
- 2) You should be directed to UVM’s authentication page. Enter your UVM netID and password. (If you have already authenticated into another UVM system such as PeopleSoft or webmail, you will bypass this page.)
- 3) You should now be at Axiom’s “home” page.



- a. If you are using Internet Explorer, proceed to step 4.
- b. If you are using Chrome or Firefox click on the icon of three horizontal dashes in the upper-left corner of the Axiom home page (red number 1 below). This will open the Navigation pane.



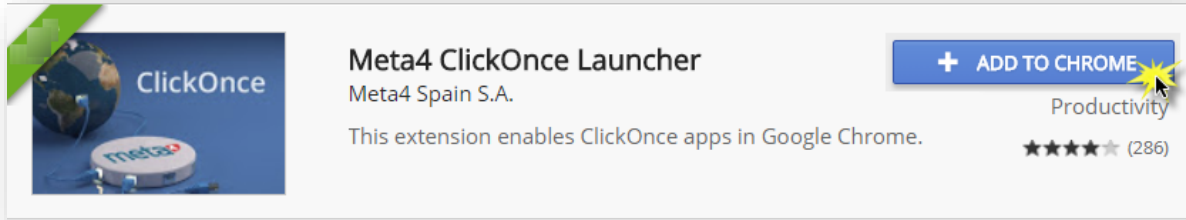
- c. Then click on the word “About” (red number 2) in order for the white image to appear. Click on the hyperlink “Necessary software tools for running Axiom desktop client applications” (red number 3).
- d. After clicking on the link “Necessary software tools ...” the below screen will appear. Select the appropriate link for your browser on the following screen:



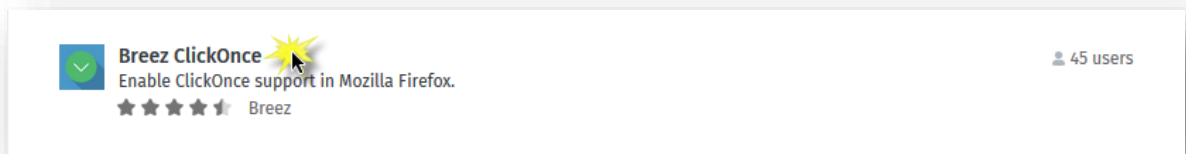
Look for ClickOnce options in the search results. There are several that will work and search results change over time.



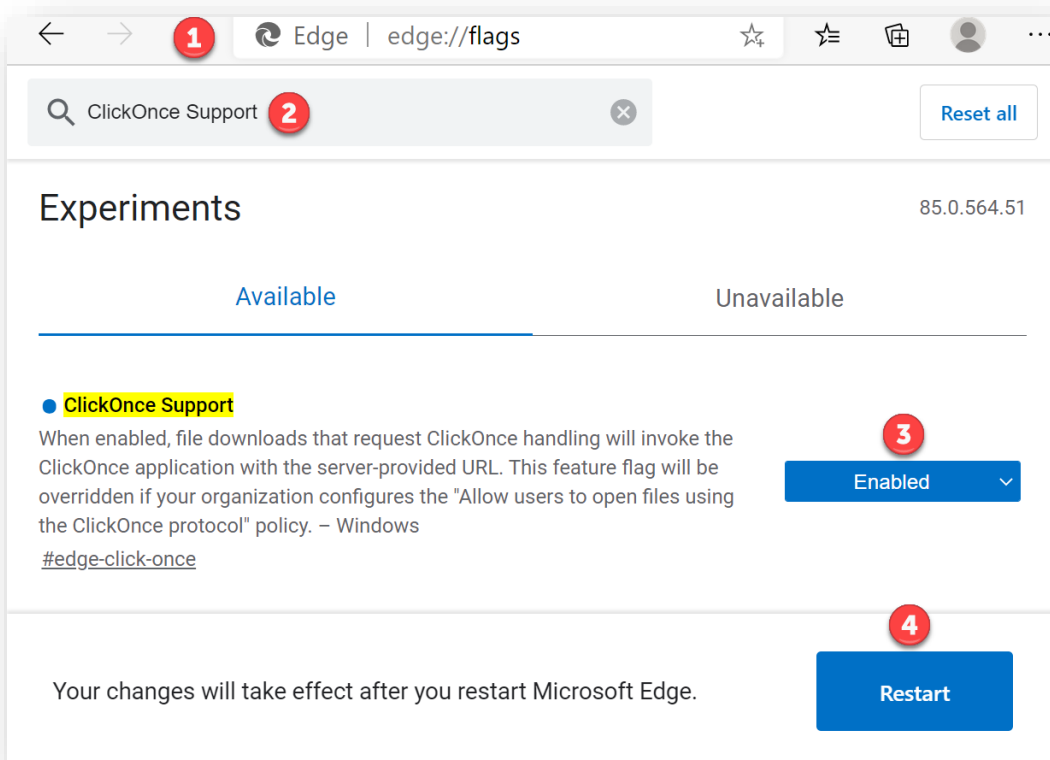
Example of a ClickOnce in Chrome



Example of a ClickOnce in Firefox

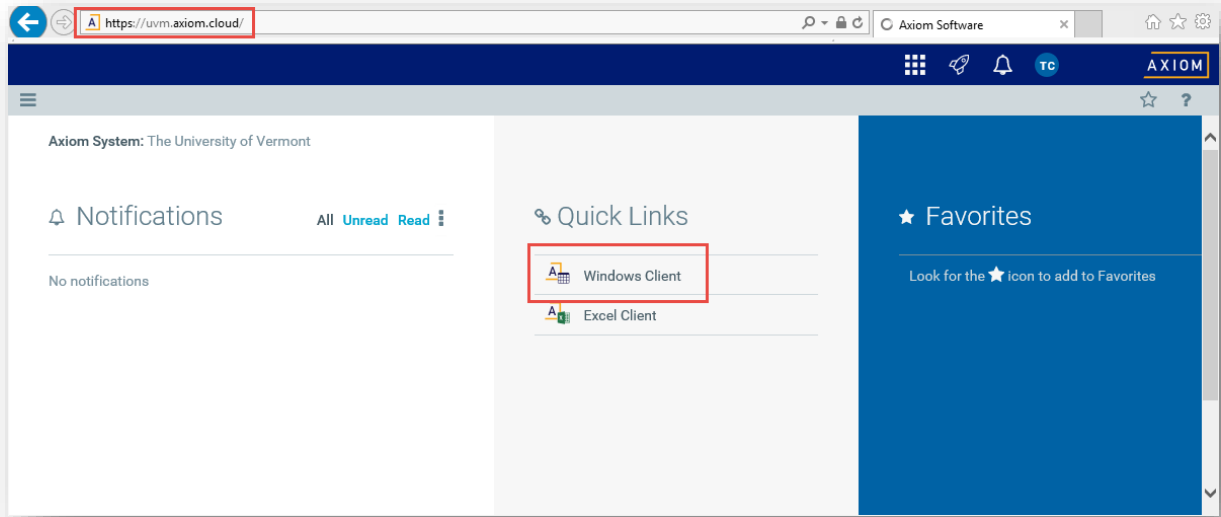


- e. If you are using Edge: (1) navigate to edge://flags (2) type ClickOnce Support in the search box (3) select Enabled (4) click restart. You will need to close out of Edge for the update to take effect.

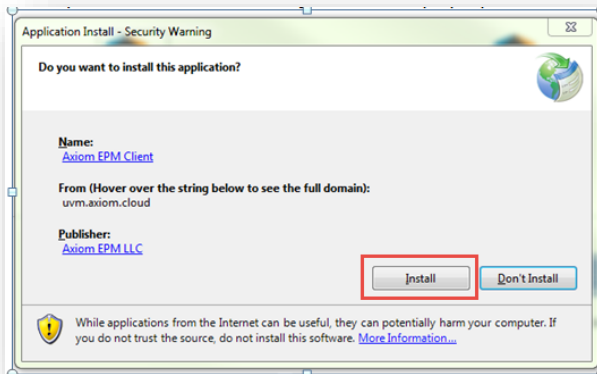




- 4) Double-click on the Windows Client icon at top-center of the page. It may take a minute or two to install the application for the first time.

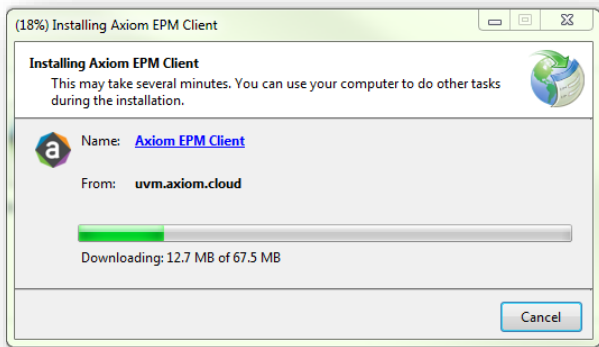


- 5) An installation dialogue box will pop up. Click "Install." You'll only need to do this step once.

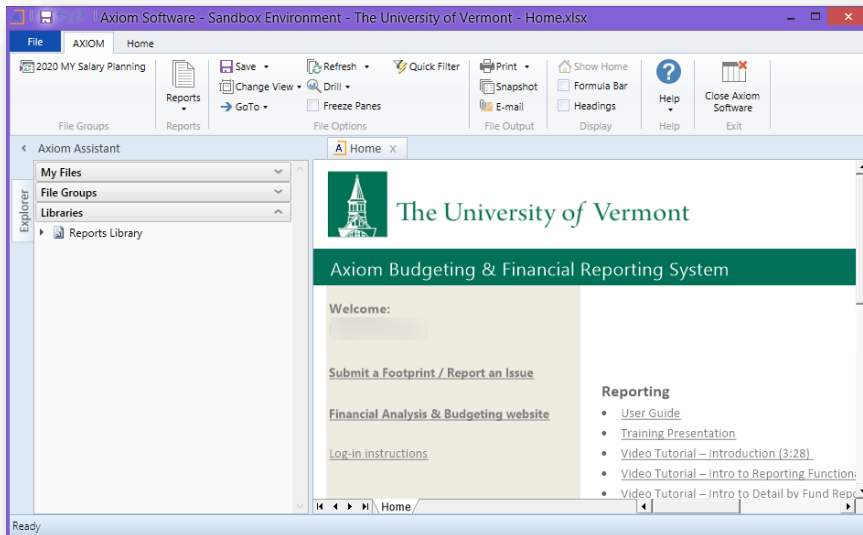




The installer will run and then launch the application.



6) You should see the following screen:



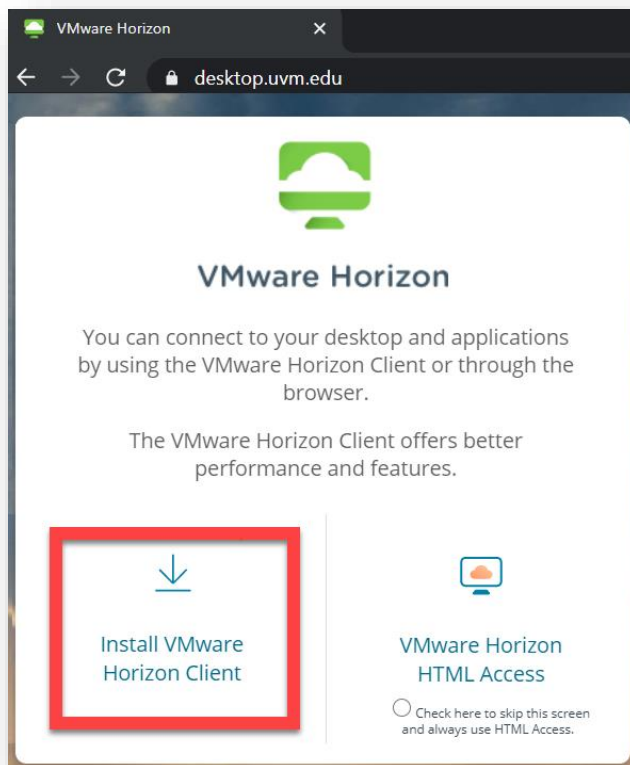


Mac Users

Because Axiom Windows client is currently only supported for Windows PCs, Enterprise Technology Services has made Axiom available for Mac users via a Virtual Desktop Infrastructure (VDI).

In addition to the below instructions once in VDI you will need to follow instructions in this manual to install ClickOnce extension if using web browser **Chrome, Edge, or Firefox**. Each time you log in to the Business Apps desktop is considered the “first time” as the virtual machine gets destroyed and recreated anew each time you log out. For this reason, you will need to install ClickOnce each time you log into VDI.

- 1) From your current laptop, point a web browser at <https://desktop.uvm.edu/>
- 2) Click on "Install VMware Horizon Client."





Select the correct VMware Horizon Client (for Mac)

Home / VMware Horizon Clients

Download VMware Horizon Clients

Select Version: **4.0** VMware Horizon Clients for Windows, Mac, iOS, Linux, and Android allow you to connect to your VMware Horizon virtual desktop from your device of choice giving you on-the-go access from any location.

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Product	Release Date	
VMware Horizon Client for Windows		
VMware Horizon Client for Windows	2016-12-08	Go to Downloads
VMware Horizon Client for Windows 10 UWP		
VMware Horizon Client for Windows 10 UWP	2016-12-08	Go to Downloads
VMware Horizon Client for Windows 10 UWP for x86-based devices	2016-12-08	Go to Downloads
VMware Horizon Client for Mac		
VMware Horizon Client for Mac	2016-12-08	Go to Downloads
VMware Horizon Client for Linux		
VMware Horizon Client for 64-bit Linux	2016-12-08	Go to Downloads
VMware Horizon Client for 32-bit Linux	2016-12-08	Go to Downloads
VMware Horizon Client for iOS		
VMware Horizon Client for iOS	2016-12-08	Go to Downloads
VMware Horizon Client for Android		
The VMware Horizon client for Android ARM based devices	2016-12-08	Go to Downloads

3) Download the VMware Horizon Client

Home / VMware Horizon Client for Mac

Download VMware Horizon Client for Mac

Select Version: **4.3.0**

Description VMware Horizon Client for macOS

Documentation [Release Notes](#)

Release Date 2016-12-08

Type Product Binaries

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Product/Details

The VMware Horizon client for macOS
File size: 34.43 MB
File type: Mac disk image
[Read More](#)

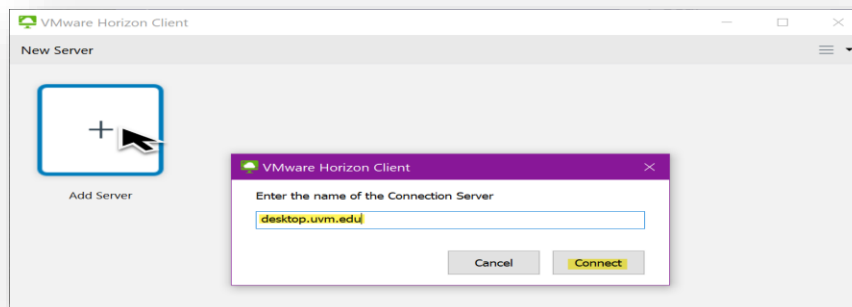
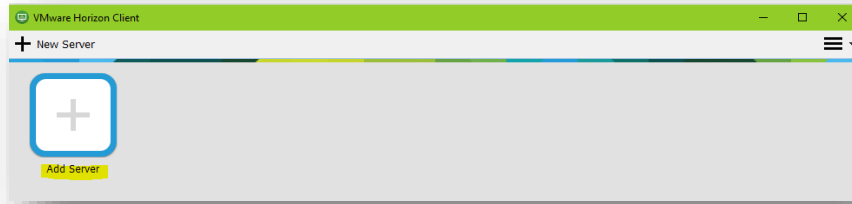
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Information about MD5 checksums and SHA1 checksums and SHA256 checksums .

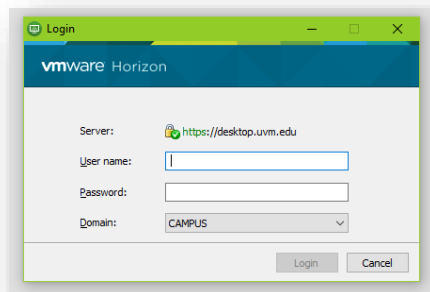
The steps above should be needed only once.



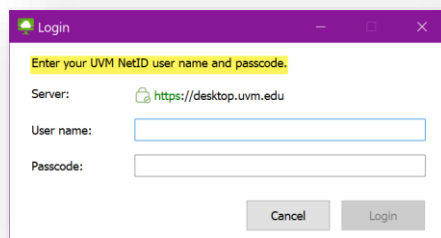
- 4) After installation, run the VMware Horizon Client. It should ask for your Connection Server, that is "desktop.uvm.edu".



- 5) Login with your UVM NetID and password.

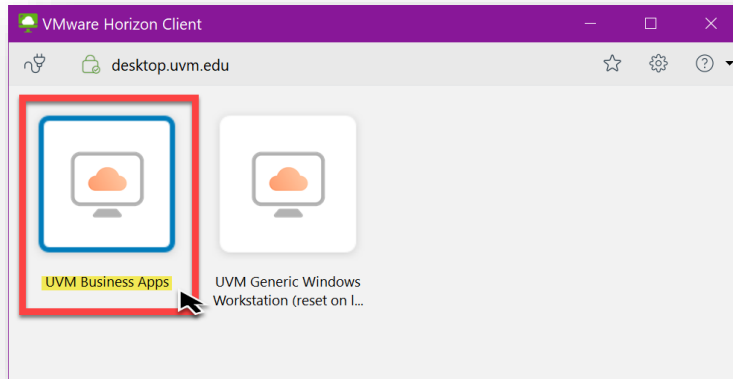


Or it may look like this screen,

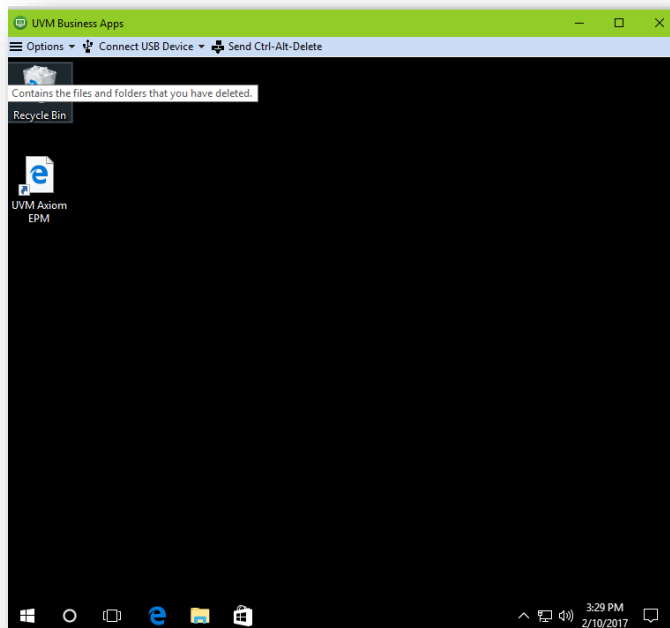




- 6) Double-click on "UVM Business Apps."



- 7) It should automatically login you into a Windows desktop. (It may take a few minutes the first time.)
- 8) Once the Windows desktop comes up, double-click on the UVM Axiom EPM desktop shortcut.
- 9) If you are using Chrome, Edge, or Firefox you will need to follow the section regarding installing ClickOnce extension each time you open VDI. You will not be able to access Axiom without this installation.



From here, follow the instructions for PC users above, starting with step #2.



Kaufman Hall Sign-in Screen

If you are prompted with the below Kaufman Hall sign-in screen, **do not try to fill in**. UVM username and password will not work for Kaufman Hall prompt.

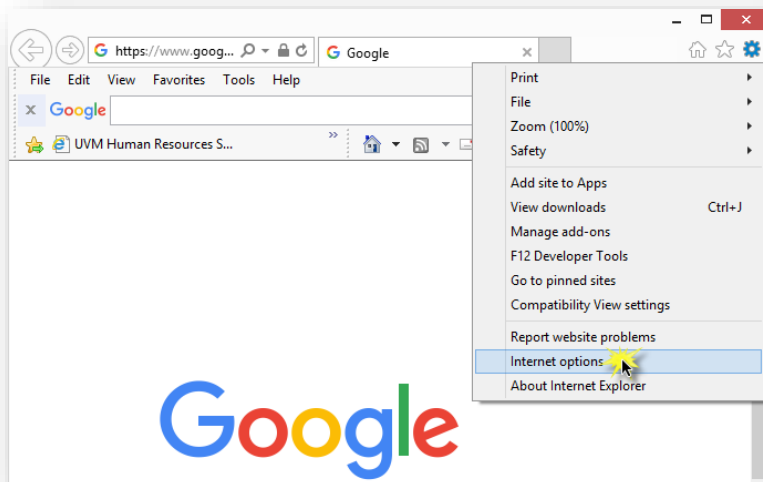
There are two possible reasons to see this screen

- (1) You have not downloaded the ClickOnce application. This is required for Chrome, Edge, or Firefox.
- (2) If you are using Internet Explorer you will need to add Axiom web address to trusted sites.



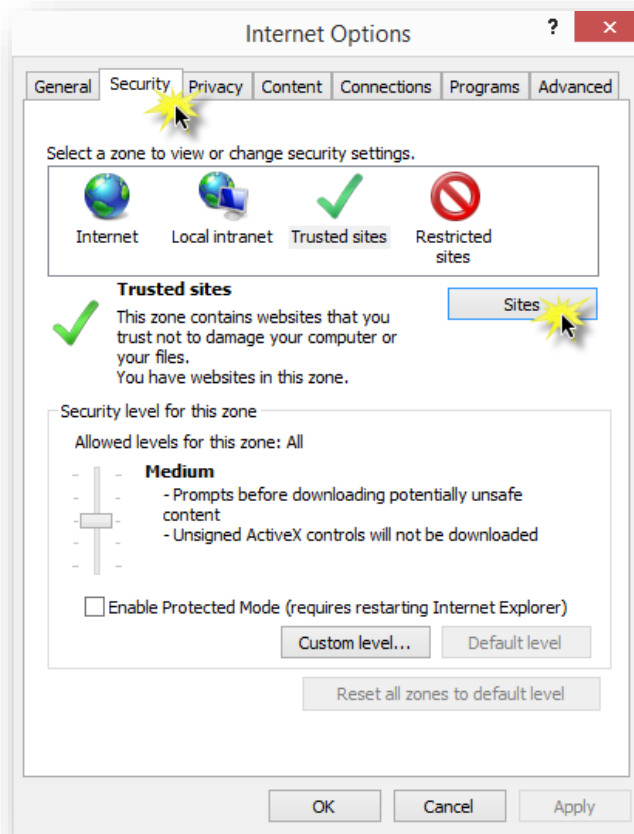
Add Axiom as Trusted Site in Internet Explorer

- 1) Navigate to internet options.



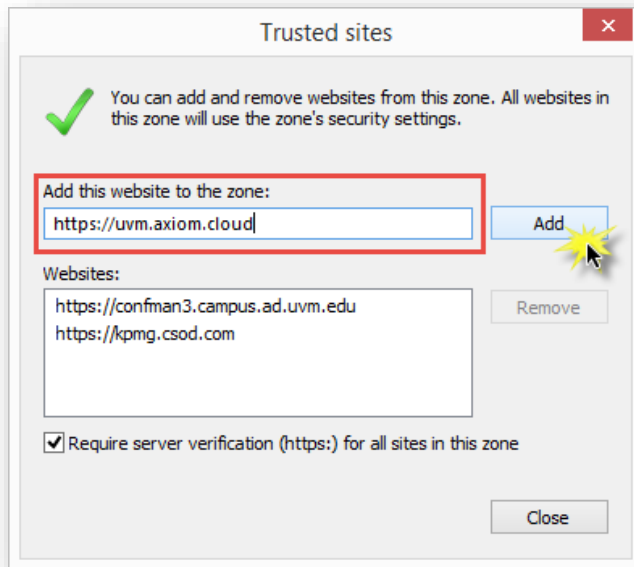


2) Click security and then sites.

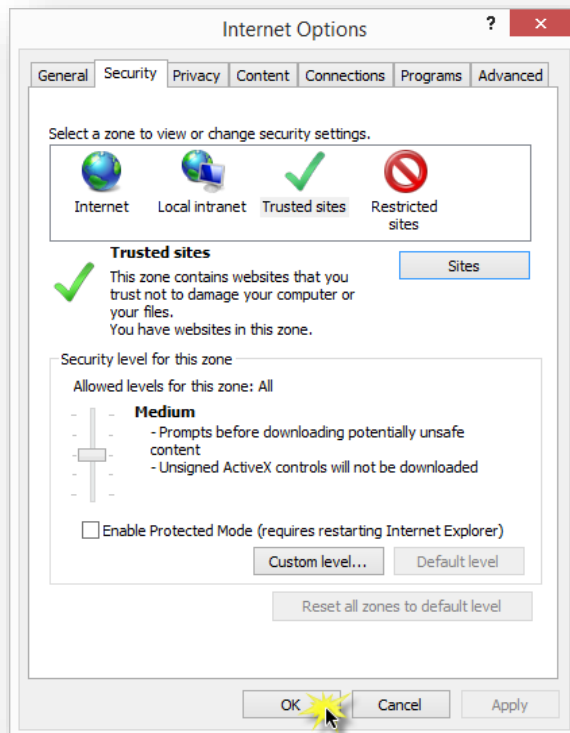




3) Enter <https://uvm.axiom.cloud> as shown below and click add and then click close.



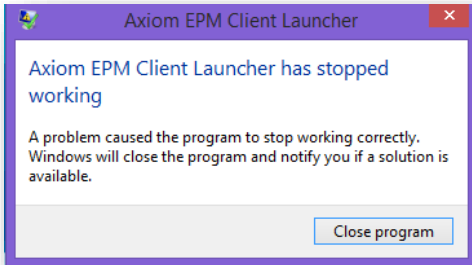
4) Click OK.





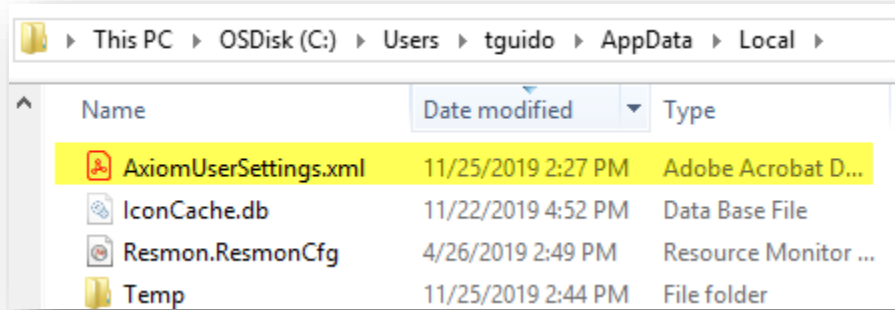
Axiom EPM Client Launcher

If prompted with the below error message, you will need to complete the steps outlined below.

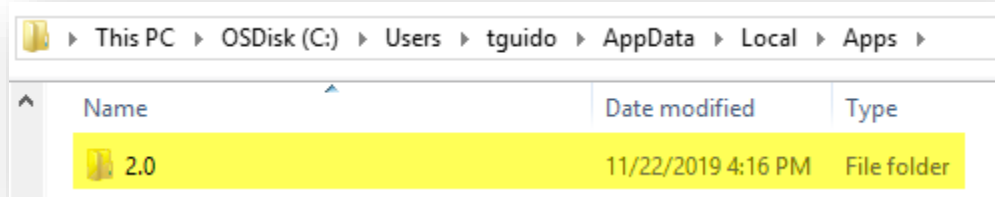


Follow these steps to resolve this particular error message

1. Delete the AxiomUserSettings.xml document. This will be located
C:\Users\\AppData\Local



2. Delete Axiom Temporary file folders located
C:\Users\\AppData\Local\Apps\2.0\<subfolders>



3. Open Internet Explorer
4. Navigate to the Axiom launch page and click on the Axiom Excel client (or Windows client) to install and launch