

Options for Contacting Emergency Services

Quick reference for contacting help at UVM

UVM Police Services

802-656-3473

Your mobile phone is one of the fastest ways to connect with emergency help. Learn the tools now so you are prepared when it matters most.

5 minute online training at <https://go.uvm.edu/emergencyoptions>

CATSafe Emergency Help <i>Best option for contacting UVM Police Services</i> • Open CATSafe and select Emergency Help. • Choose Emergency Call or Emergency Text. • Emergency Text starts a two-way conversation with UVM Police Dispatch. • Send photos, videos, or audio files directly to dispatch when helpful. • Location can be shared when location services are enabled.	Emergency SOS <i>Connects to 911</i> • Most iPhone and Android devices include Emergency SOS features. • Review how SOS works on your specific device before an emergency. • Check countdown timers, warning sounds, and emergency settings. • Text-to-911 may be available through major cell carriers. • Keep your phone charged and consider a backup power source.	Voice Activation <i>Hands-free calling option</i> • Save UVM Police in your contacts: 802-656-3473. • Try voice commands such as “Hey Siri, call UVM Police.” • Try “Hey Google, call UVM Police.” • Voice calling can help when using your hands is difficult. • Be ready to describe your location during any voice call.
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Know the Difference

Method	Connects To	Location Information
CATSafe - Emergency Help - Call	UVM Police Services Dispatch - 24/7	Designed to share location when enabled
CATSafe - Emergency Help - Message	UVM Police Services Dispatch - 24/7	Designed to share location when enabled
Emergency SOS device feature	911	May depend on device, carrier, and settings
Direct call: 802-656-3473	UVM Police Services Dispatch - 24/7	Be prepared to verbally provide your location
Be Prepared Today • Download and explore CATSafe • Review your Emergency SOS settings • Save UVM Police Services: 802-656-3473 • Practice accessing emergency features on your phone		Download CATSafe uvm.edu/catsafe Preparation today can help you respond with confidence tomorrow.

For emergencies, contact **911** or UVM Police Services at **802-656-3473**. If using CATSafe, enable location services for best results.



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Safety and Compliance