

Mr. Thomas I. Chittenden

The University of Vermont
School of Business Administration
Email: Thomas.Chittenden@uvm.edu

Education

MBA, The University of Vermont, 2005.
Major: General Business

BS, The University of Vermont, 1999.
Major: Management Information Systems

Non-UVM Employment History

Government

State Senator, State of Vermont. (January 6, 2021 - Present).
On November 3rd 2020 I was elected as Vermont State Senator representing Chittenden County. The role carries with it a very modest salary for time when we are in session which began on January 6th and is scheduled to go until May.

Professional

Senior Virtualization Professional, Competitive Computing. (July 15, 2008 - December 2009).

IT Coordinator/Volunteer, Dean for America (DFA). (December 2003 - May 2004).
Ranging job responsibilities from project coordination and development to helpdesk support. Implemented advanced Microsoft networking solutions like nationwide accessible terminal servers, administrative installation points for various software productivity applications and integrated virtual office space design processes for space maximization using Tablet PCs and Microsoft Visio. Implemented a WiFi security access solution and documentation. Microsoft AD environment with Windows 2000 servers.

Reporting Analyst, Level (3) Communications, Westminster, CO. (September 2000 - May 2001).
Used BrioQuery Designer to develop online analytical processing (OLAP) queries for managers. SQL, Query-by-Example formats and JavaScript used primarily. Used statistical process controls to measure network outage restore times. Manipulated and extracted from multiple databases including Clarify, Oracle, MS Access and Dbase. Created Excel Macro's with Visual Basic and various other software applications.

Asset Transfer Representative, Janus Mutual Funds, Denver CO. (January 2000 - September 2000).
NT Desktop trouble shooting with Oracle interface support. AWD, DST and IPP applications used extensively for electronic processing. Trained co-workers on relational databases and developed processes to improve quality while identifying new opportunities for the department.

Licensures and Certifications

Green IT Certified, CompTia. (June 2012 - Present).

VMware Certified Professional vSphere 4.0, VMware. (December 21, 2010 - Present).

MCITP Server Administrator, Microsoft. (May 1, 2009 - Present).

Network+. (2009 - Present).

VMware Certified Professional, VMware. (July 27, 2008 - Present).

A+ Certification. (May 2008 - Present).

TEACHING

Teaching Experience

The University of Vermont (only includes courses taught since 2001)

BSAD 040, Info Technology, 56 courses.
BSAD 096, Business a Changing World, 4 courses.
BSAD 141, Info Technology & Bus Systems, 21 courses.
BSAD 144, Data Base Development & Admin, 8 courses.
BSAD 147, Green IT and Virtualization, 7 courses.
BSAD 148, Business Driven Decision Making, 4 courses.
BSAD 195, ST: Green IT & Virtualization, 5 courses.
BSAD 196, Business Driven Decision Making, 3 courses.
BSAD 198, Independent Study, 1 course.
BSAD 40, Information Technology & Mgmt, 4 courses.
BUS 1140, Information Technology, 9 courses.
BUS 2747, Green IT & Virtualization, 1 course.
BUS 2748, Business Driven Decision Making, 3 courses.
MBA 302, Data Visualization, 1 course.
MBA 303, Data Analytics Sust Businesses 1, 1 course.
MBA 6020, Data Visualization, 3 courses.

Non-Credit Instruction

Organization of Campus Wide Faculty Conference, President's Office, 400 participants. (May 15, 2017 - August 28, 2017). Through my role on Faculty Senate, I've engaged in the coordination of the 2nd Annual Faculty Conference for UVM professors.

Management/Executive Development, Central Vermont Medical Center, 45 participants. (June 9, 2014 - June 10, 2014). For analysts, executives and assistants, a two day spreadsheet modeling course was delivered. Participants were shown tips & tricks and advanced methods to work with large data sets.

Seminar, UVM CDCI, 9 participants. (March 23, 2012). Netiquette – Tips to Better Manage Our Digital Lives. Will include discussions about email management, file management and email netiquette best practices. Will include some Email Client tips including signatures, categories, file access, SharePoint/Wiggio, doodle polls and more.

Seminar, UVM CDCI, 5 participants. (March 16, 2012). GoToMeeting/GoToWebinar. This session focused on how to schedule a virtual meeting/webinar, how to manage a virtual meeting/webinar and things to keep in mind if you want to conduct a virtual meeting/webinar.

Workshop, UVM CDCI, 6 participants. (March 9, 2012). Spreadsheet Tips & Tricks. Pivot tables, keyboard shortcuts, formula syntax, logical functions, string functions, lookup functions and spreadsheet best practices. This session will be designed to start with beginner level spreadsheet modeling content and the second half will focus on more advanced spreadsheet concepts.

Seminar, UVM CDCI, 20 participants. (December 10, 2011). The UVM CDCI, upon request from Susan Ryan, asked me to deliver a webinar on Camtasia and on the GoToWebinar platform for asynchronous meetings.

Workshop, UVM CDCI, 17 participants. (June 16, 2011 - June 17, 2011). Two Day Hands-On Technology workshop and help session for Camtasia, iRespond, Smartboards, SmartSync, GoToMeeting and the Polycom CX5000.

Seminar, UVM CDCI, 30 participants. (June 2, 2011). This workshop covered document accessibility recommendations and screencast creation steps to deliver course material in alternative formats for differing learning styles.

Seminar, UVM Extension Office, 150 participants. (May 18, 2010). EPIC 2010 has asked me to present two lectures on Excel similar to what I've done in years past.

Workshop, HRS Learning Services, 40 participants. (January 26, 2010 - January 29, 2010). HRS Learning Services was looking for an Access 2007 oriented individual to present content on the program as many users are migrating from Lotus Approach.

Directed Student Learning

Honors Thesis Advisor, BSAD-Management Information Systems. (September 30, 2014 - May 2015).
Advised: Emily Bates

Awards and Honors

Grossman School of Business Faculty Member of the Year, Grossman School of Business. (May 20, 2019). The graduating class of 2019 elected me as their Faculty Member of the year.

Professor of the Year, School of Business Administration 2012 Graduating Class. (May 21, 2012). The 2012 graduating class awarded me this at the end of last semester (Spring 2012).

Professor of the Month, UVM SGA. (October 24, 2007). In the fall of 2006, the Student Government Association at the University of Vermont awarded me Professor of the Month.

RESEARCH

Published Intellectual Contributions

Conference Proceedings

zz-Kraushaar, J. M., Chittenden, T., Novak, D. (2008). *A Descriptive Study of Perceived and Actual Tablet PC Use by Undergraduate Students in a Traditional Lecture-based Graphical Modeling Class* (vol. 2008, pp. 81-88). Indiana: The Impact of Tablet PCs and Pen-based Technology on Education, Purdue University Press.

zz-Kraushaar, J. M., Chittenden, T., Novak, D., Chittenden, N. B. (2007). *A Preliminary Profile of Student Tablet Use During the Lecture* (vol. Web Page). Atlanta, Georgia: 2007 EDUCAUSE Southeast Regional Conference.

zz-Kraushaar, J. M., Chittenden, T., Bartle, G. (2007). *Integration and Support of Tablet PCs into Collaborative Teaching Environments*. Worcester, Massachusetts: 2007 NERCOMP Conference/EDUCAUSE.

Other

zz-Kraushaar, J. M., zz-Bovee, M. W., Cats-Baril, W., Chittenden, T. (2006). *Curriculum Redesign - 1st Year Course: Management & Information Technology*. School of Business Administration.

zz-Kraushaar, J. M., Novak, D., Chittenden, T. (2006). *Curriculum Redesign of Junior/Senior Course: Management Information Systems*. School of Business Administration.

zz-Kraushaar, J. M., Chittenden, T., Rohr, R. E., zz-Ritter, J. S., Chittenden, N. B. (2005). *The University of Vermont Gives Business Students Real-World Technology Experience*. Microsoft Case Study.

Presentations Given

Micelotta, E., Barbera, F., Jim, D., Chittenden, T., Sharma, P. (Author & Presenter), Family Enterprise Research Conference, "Case Competitions as Field Configuring Events: Insights from the Schlesinger Global Family Enterprise Case Competition (SG-FECC).", FERC, Dublin, Alabama, Ireland. (July 2025).

Micelotta, E., Barbera, F., Jim, D., Chittenden, T., Sharma, P. (Author & Presenter), Family Enterprise Research Conference, "Case Competitions as Field Configuring Events: Insights from the Schlesinger Global Family Enterprise Case Competition (SG-FECC).", FERC, Dublin, Alabama, Ireland. (July 2025).

Micelotta, E., Barbera, F., Jim, D., Chittenden, T., Sharma, P. (Author & Presenter), SGPC - STEP Project Global Consortium, "Case Competitions as Field Configuring Events: Insights from the Schlesinger Global Family Enterprise Case Competition (SG-FECC).", 20th Global Summit of SGPC, Monterrey, Alabama, Mexico. (May 2025).

Chittenden, T., EPIC 2010, "MS Publisher Tips & Tricks," UVM Outreach/Extension, Vergennes, Vermont, United States. (May 19, 2010).

Chittenden, T., EPIC 2010, "Advanced Excel Functions & Features," UVM Outreach/Extension, Vergennes, Vermont, United States. (May 18, 2010).

- Chittenden, T., EPIC 2010, "Excel Tips & Tricks," UVM Extension/Outreach, Vergennes, Vermont, United States. (May 18, 2010).
- Chittenden, T., EPIC 2009, "Data Analysis with MS Excel: Advanced," UVM Outreach/Extension, Burlington, Vermont, United States. (May 13, 2009).
- Chittenden, T., EPIC 2009, "Excel Basics: Tips & Tricks," UVM Outreach, Burlington, Vermont, United States. (May 13, 2009).
- zz-Kraushaar, J. M. (Author & Presenter), Novak, D. (Author), Chittenden, T. (Author), WIPTE 2008 Conference, "A Descriptive Study of Perceived and Actual Tablet Use by Undergraduate Students," Purdue University, West Lafayette, Indiana, United States. (October 15, 2008).
- zz-Kraushaar, J. M. (Author), Chittenden, T. (Author), Novak, D. (Author), Chittenden, N. B. (Author & Presenter), 2007 EDUCAUSE Southeast Regional Conference, "A Preliminary Profile of Student tablet Use During the Lecture," EDUCAUSE, Atlanta, Georgia, United States. (June 12, 2007).
- zz-Kraushaar, J. M. (Author), Chittenden, T. (Author & Presenter), Bartle, G. (Author & Presenter), 2007 NERCOMP Conference, "Integration and Support of Tablet PCs into Collaborative Teaching Environments," EDUCAUSE, Worcester, Massachusetts, United States. (March 21, 2007).
- Chittenden, T., Tomas, M., Reunion/Alumni Weekend 2006, "Tablets and Financial Databases in Business," The School of Business Administration, Burlington, Vermont, United States. (June 2006).
- zz-Kraushaar, J. M., Chittenden, T., Chittenden, N. B., zz-Ritter, J. S., Rohr, R. E., University of Massachusetts Tablets at UVM presentation, "Tablet initiative at UVM's School of Business Administration (visit to UVM campus by U Mass CIO David Gray <http://www.umassonline.net/news/65.html> & <http://www.umassonline.net/news/61.html> and U Mass Associate VP for Academic Technology Mark Schlesinger)," School of Business Administration, Burlington, Vermont, United States. (March 17, 2006).
- Chittenden, T., Tomas, M., Reunion / Alumni Weekend 2005, "Tablets in Business and Finance," School of Business Administration & Advancement, Burlington, Vermont, United States. (June 2005).

Contracts, Grants and Sponsored Research

Awarded/Funded

Grants

- Chittenden, T., "Virtualized Desktop Computing Lab in Kalkin Hall project," Sponsored by Clean Energy Fund (CEF), The University of Vermont, \$25,000.00. (2011 - Present).
- zz-Kraushaar, J. M. (Principal), Novak, D. (Contributor), Frolik, J. (Contributor), Chittenden, T. (Contributor), "Educational Value & Validity- Student Adaptation to Tablet PC Technology in Business & Engineering Curriculums," Sponsored by Microsoft Research, Private, \$100,000.00. (June 1, 2006 - December 31, 2008).

Research Currently in Progress

"CASE COMPETITIONS AS FIELD CONFIGURING EVENTS: INSIGHTS FROM THE SCHLESINGER GLOBAL FAMILY ENTERPRISE CASE COMPETITION (SG-FECC)" (On-Going). Co-Author(s): Micelotta, Evelyn, Sharma, Pramodita, Jim Davis (Utah State University), Francesco Barbera (Ted Rogers School of Management at Ryerson University), Chittenden, Thomas
An empirical study in preparation for submission to Academy of Management Learning and Education. Submitted to STEP and FERC conferences for feedback.

SERVICE

College Service

Faculty Advisor, Grossman Student Advisory Committee. (September 1, 2024 - Present).

Committee Member, Undergraduate Case Competition Committee. (September 1, 2016 - Present).

Faculty Advisor, SG-FECC Organizing Committee. (September 8, 2014 - Present).

Evaluation of various technology media and delivering faculty training presentations, Technology evaluation/adoption/faculty training. (February 1, 2010 - Present).

Committee Member, Online MBA / Certificate in Sustainability Ad Hoc Committee. (January 1, 2017 - September 2020).

track organizer, Grossman Undergraduate Case Competition Program - Coaching, Organizing and Initiative Advancement. (September 1, 2017 - May 31, 2018).

Faculty Advisor, Molson Case Competition. (January 3, 2013 - May 31, 2013).

track organizer, Case Competition Coaching, Organizing and Initiative Advancement. (September 1, 2012 - May 31, 2013).

Committee Member, Undergraduate Studies Committee. (September 2010 - May 31, 2013).

Lecturettes and AV management, Admitted Student Visit Days. (February 1, 2013 - April 30, 2013).

Faculty Advisor, Molson Case Competition. (January 3, 2012 - May 31, 2012).

Faculty Advisor, MIS Club. (September 2011 - May 2012).

Technology Integration Specialist and Training, CDCI-Consulting Center on Disability and Community Inclusion. (February 1, 2012 - May 9, 2012).

Lecturettes and AV management, Admitted Student Visit Days. (February 1, 2012 - April 30, 2012).

Faculty Advisor, MIS Club Boston Trip. (October 2011).

Learning Outcomes Assessment. (July 1, 2011 - July 30, 2011).

Technology Integration Specialist and Training, CDCI-Consulting Center on Disability and Community Inclusion. (January 16, 2011 - May 31, 2011).

Lecturettes and AV management, Admitted Student Visit Days. (February 1, 2011 - April 30, 2011).

Lecturettes and AV management, Admitted Student Visit Day Involvement. (February 1, 2010 - April 30, 2010).

Faculty Advisor, MIS Club Boston Trip. (March 25, 2010).

Alumni Reception, Homecoming/Parents Weekend 2006. (October 2006).

Recruiting Prospective Student, Yield Events 2006. (April 2006).

Alumni Reception, Homecoming/Parents Weekend 2006. (October 2005).

Alumni Reception, Homecoming/Parents Weekend 2006. (October 2004).

University Service

Committee Member, Presidential Awards Review Committee. (January 19, 2023 - Present).

Committee Member, GSB Undergraduate Studies Committee. (July 1, 2021 - February 1, 2024).

Faculty Advisor, Sigma Phi Fraternity. (January 1, 2016 - January 1, 2024).

Committee Member, UVM Strong Faculty Affairs & Core Committee. (April 30, 2020 - May 2022).

President, Faculty Senate. (July 1, 2019 - July 1, 2021).

University Senate Service, Faculty Senate. (July 1, 2018 - January 15, 2021).

Committee Member, Faculty Senate Executive Committee. (May 15, 2014 - January 15, 2021).

Chairperson, Student Affairs Committee. (May 15, 2014 - January 1, 2021).

Committee Member, NEASC Standard Five. (September 1, 2017 - August 1, 2019).

Committee Member, United Academics Delegate Assembly. (July 1, 2017 - July 1, 2019).

Committee Chair, Course Evaluation Software Work Group (CESWG). (August 28, 2018 - April 30, 2019).

Committee Member, Career Advisory Board. (September 1, 2015 - July 1, 2018).

Committee Member, Degree Works Project Team. (February 3, 2016 - March 15, 2018).

Committee Member, Faculty Campus Wide Conference Planning Committee. (May 1, 2017 - September 15, 2017).

Committee Member, Faculty Senate Educational Research and Technology Committee. (May 15, 2015 - December 15, 2016).

Chairperson, United Academics State & Higher Education Committee. (August 11, 2016).

Committee Member, Campus-wide Faculty Development Event Planning Committee Meetings. (August 10, 2016 - August 11, 2016).

Committee Member, Faculty Senate Student Affairs Committee. (August 28, 2010 - May 15, 2014).

Committee Member, Academic Support Program Faculty Advisory Committee. (September 1, 2010 - May 31, 2013).

University Senate Service, Educational and Research Technology Committee. (March 25, 2010 - April 30, 2010).

Committee Member, Kroepsch-Maurice Award Committee. (September 1, 2007 - May 31, 2008).

Professional Service

Vermont Board Delegate, New England Board of Higher Education (NEBHE). (February 1, 2023 - Present).

Committee Member, University Academics State/High Education Issues, Burlington, Vermont. (September 30, 2013 - September 2016).

Public Service

Committee Member, Vermont State Senate Economic Development, Housing and General Affairs Committee, Vermont. (January 6, 2025 - Present).

Committee Member, Vermont State Senate Ethics Committee, Vermont. (January 6, 2025 - Present).

Vice Chair, Finance Committee of the Vermont State Senate, Montpelier, Vermont. (January 9, 2023 - Present).

Member, Vermont State Infrastructure Bank, Vermont. (January 12, 2021 - Present).

State Senator, Vermont State Senate, Burlington, Vermont. (January 6, 2021 - Present).

Member, South Burlington Board of Civil Authority, South Burlington, Vermont. (March 5, 2015 - Present).

Member, South Burlington Rotary Club. (October 15, 2014 - Present).

Vice Chair, Vermont State Senate Transportation Committee, Vermont. (January 6, 2021 - January 6, 2025).

Board Member, Vermont Economic Progress Council, Montpelier, Vermont. (January 19, 2023 - February 10, 2024).

Committee Member, Joint Information Technology Oversight Committee, South Burlington, Vermont. (May 1, 2021 - February 10, 2024).

City Councilor, South Burlington City Council, South Burlington, Vermont. (March 5, 2015 - March 7, 2023).

Committee Member, Vermont State Senate Education Committee, Vermont. (January 6, 2021 - January 9, 2023).

Chairperson, CCTA/GMT, Vermont. (August 1, 2015 - January 2020).

Board Member, CCTA/GMT Leadership Committee, Vermont. (December 15, 2016 - January 1, 2020).

Board Member, CCTA/GMT Strategy Committee. (October 15, 2015 - January 1, 2020).

Committee Member, South Burlington School District Outreach Committee, Vermont. (February 28, 2014 - June 1, 2014).

Consulting

Management, National Life Group, Montpelier, Vermont, United States. (June 1, 2013 - August 15, 2013).

Management, National Life Group, Montpelier, Vermont, United States. (June 1, 2011 - August 15, 2011).

Management, National Life Group, Montpelier, Vermont, United States. (January 2010 - August 2010).

EPIC 2010, UVM Extension/Outreach Office, Vergennes, Vermont, United States. (May 1, 2010 - May 19, 2010).

Academic, UVM Fin Rptng & Acct Svcs, Burlington, Vermont, United States. (February 15, 2010 - March 15, 2010).

Academic, UVM HRS Learning Services, Burlington, Vermont, United States. (February 15, 2010 - March 1, 2010).

Academic, UVM HRS Learning Services, Burlington, Vermont, United States. (January 27, 2010).

Awards and Honors

Service, University

2016-17 UVM Presidents Distinguished Lecturer Award, Office of the President. (November 7, 2017). This award was a result of Dean Sharma encouraging me to apply. Dr. Novak, Dr. Carney (Medical School), Dr. Sharma, Dr. DeWitt and Dean Sharma submitted supporting letters on my behalf.

Development Activities Attended

Continuing Education Program, "Emerging Legislative Leaders," State Legislative Leaders Foundation, Charlottesville, Virginia, United States. (May 30, 2023 - July 19, 2023).

Conference Attendance, "Data Summit," Information Today, Inc., Boston, Massachusetts, United States. (May 15, 2022 - May 17, 2022).

Conference Attendance, "Robert J. Thompson Eastern Leadership Academy," Vermont State Legislature, Philadelphia, Pennsylvania, United States. (August 21, 2021 - August 26, 2021).

Conference Attendance, "Bluenotes Global 2021 Virtual Experience," Explorance, South Burlington, Vermont, United States. (August 1, 2021 - August 4, 2021).

Continuing Education Program, "Summer Online Teaching Boot Camp," UVM Continuing Education, Burlington, Vermont, United States. (March 1, 2020 - April 30, 2020).

Conference Attendance, "Tableau 2019," Tableau, Las Vegas, Nevada, United States. (November 16, 2019 - November 20, 2019).

Conference Attendance, "AAUP Summer Institute," AAUP and United Academics, Chicago, Illinois, United States. (July 25, 2019 - July 28, 2019).

Faculty Fellowship, "UVM Sustainability Fellows Program," University of Vermont, Burlington, Vermont, United States. (August 1, 2017 - May 15, 2018).

Seminar, "Harvard Business School Case Method Teaching Seminar," Harvard Business School, Cambridge, Massachusetts, United States. (March 17, 2017 - March 18, 2017).

Conference Attendance, "The Teaching Professor Conference," Faculty Focus .com, Washington DC, District Of Columbia, United States. (June 3, 2016 - June 6, 2016).

Conference Attendance, "Network of International Business Schools Annual Conference," Grossman School of Business, St. Louis, Missouri, United States. (May 20, 2015 - May 23, 2015).

Conference Attendance, "Data Visualization Summit," Innovation Enterprise, Boston, Massachusetts, United States. (September 24, 2014 - September 26, 2014).

Workshop, "Writing in the Disciplines," WID institute, Burlington, Vermont, United States. (May 14, 2013 - May 17, 2013).

Workshop, "Hybrid Course Initiative Development," Center for Teaching and Learning, Burlington, Vermont, United States. (January 15, 2013 - May 15, 2013).

Workshop, "Engaging Students in Large Enrollment Classes," Center for Teaching and Learning, UVM, Burlington, Vermont, United States. (June 4, 2012 - June 6, 2012).

Workshop, "Teaching Critical Thinking with Burack Lecturer Dr. Stephen Brookfield," Center for Teaching and Learning, Burlington, Vermont, United States. (October 19, 2011).

Conference Attendance, "Tech-Ed 2011," Microsoft. (May 16, 2011 - May 20, 2011).

Workshop, "Teaching First Year Students: A Workshop on Course Design," Center for Teaching and Learning, Burlington, Vermont, United States. (April 1, 2011).

Conference Attendance, "Tech-Ed 2010," Microsoft. (June 6, 2010 - June 11, 2010).

Conference Program, "NERCOMP 2010," NERCOMP. (March 8, 2010 - March 10, 2010).

Workshop, "Teaching Effectively Online," Continuing Education. (January 12, 2010 - February 5, 2010).

Conference Program, "NERCOMP Geo Everything," NERCOMP. (January 30, 2010).

Conference Attendance, "Geo-everything: Map Mash-ups, Geotagging, and Interactive Learning," NERCOMP. (January 22, 2010).

Seminar, "Apple Spring Tech Update Seminar," Apple. (May 3, 2007).

Workshop, "Microsoft Tech Ed 2006," Microsoft. (June 12, 2006 - June 16, 2006).

Conference Attendance, "Microsoft Tech Ed 2005," Microsoft. (June 6, 2005 - June 10, 2005).

Seminar, "Apple Spring Tech Update Seminar," Apple. (May 2005).

Conference Attendance, "NERCOMP Content Management Web site Conference," NERCOMP/EDUCAUSE at Holy Cross College. (June 15, 2004).

Benchmarking, "Boston Area Benchmarking Visit," School of Business Administration. (June 13, 2004).

Conference Attendance, "Microsoft Management Conference," Microsoft. (June 3, 2004 - June 8, 2004).

Workshop, "Adobe Photoshop Elements, WebCT Course Management," Center for Teaching & Learning. (January 2002).