

IT support at UVM - The Tech Team

The Tech Team offers free software support for UVM affiliates. Contact info available at go.uvm.edu/techteam

- Visit us in person at the Computer Clinic in Ira Allen Chapel
- Email us at techteam@uvm.edu
- Call us at 802-656-2604

IT Knowledgebase is great place to start

- Articles detailing commonly used software and services at UVM.
- Give it a try at go.uvm.edu/kb

Microsoft 365

UVM affiliates have access to Microsoft 365 services, including:

- Outlook
- Word, Excel, PowerPoint
- OneDrive with 1TB storage, can be shared with anyone
- Teams for collaboration, chats, meetings
- Copilot – AI tool available to everyone at UVM.
- Find additional software available to you at software.uvm.edu.

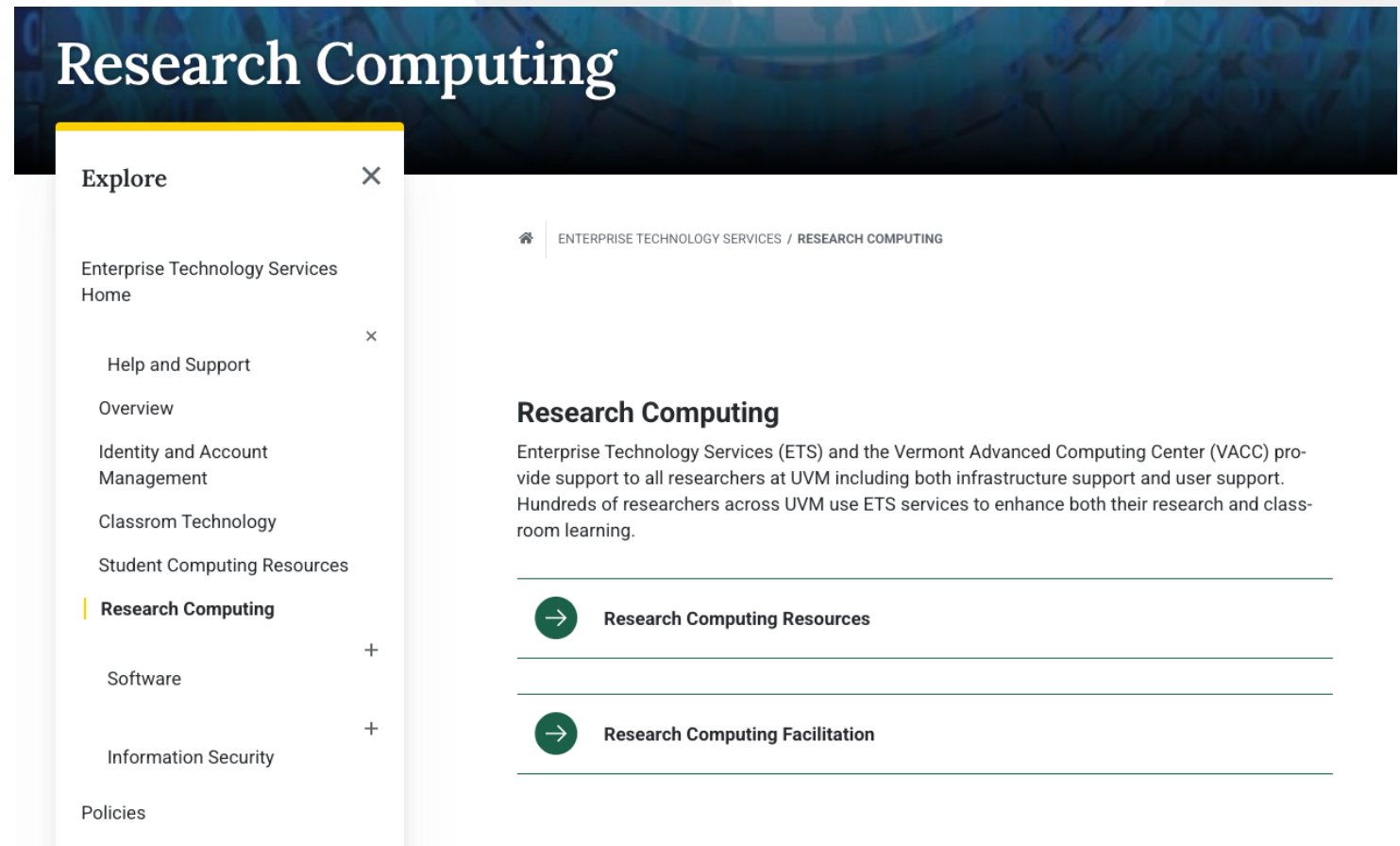
Research Computing

<https://www.uvm.edu/it/research-computing>

- Overview of services
- Useful links for support

Virtual Café & Facilitation

- Weekly open office hours for assistance with research computing and data storage
- Research Computing and Data (RCD) questions or to request RCD facilitation, vacchelp@uvm.edu



Research Computing

Virtual Machine Cluster

4x NVIDIA L40 GPUs
320 CPU Cores
10 TB of RAM



NetFiles Network Storage

3.3 Petabytes
Equal to 3,349 TB
Up to 90 day snapshots



research-storage.uvm.edu

Research Facilitation



A collaboration of the
Vermont Advanced Computing Center
and
Enterprise Technology Services



CPU Compute

9,896 CPU Cores
82 TB of RAM



IceCore (Coming Soon)

120 x NVIDIA H200/B200
5,376 CPU Cores
32 TB of RAM



GPU Compute

8 x NVIDIA H100
4 x NVIDIA A100
80 x NVIDIA V100



Secure Cluster (Coming Soon)

3 x NVIDIA L40S Nodes
Large Memory Node
Secure VMs



DataMountain

Sharded MongoDB
64 TB of RAM



Information Security at UVM

Goal is to protect the confidentiality, integrity, and availability of individual and institutional data and resources.

Why is this important?

What are the risks?

Your Responsibilities

- Use approved UVM software and storage
- Safeguard your account
 - Use strong passwords – [passphrases](#)
 - Don't reuse passwords for other accounts
 - Be cautious with your password and MFA
- Adhere to the Information Security Policy
<https://www.uvm.edu/policies/information-security>
- Report any suspected security breach
ISO contact: go.uvm.edu/iso

Phishing scams – Identifying and Reporting

Look out for warning signs

- Urgency
- Requests for private/personal information
- Context and timing – (why/why now?)
- Sender information
- Poor grammar

Be wary of hyperlinks and attachments

Examples of recent scams

uvm.edu/it/phishbowl

Reporting phishing emails

abuse@uvm.edu

If you accidentally responded

- Change your password
- Reach out: go.uvm.edu/iso