# 9/27/2024 VCHIP Care Coordination Collaborative Project Update

Thank you for your flexibility in rescheduling this week's VCHIP Care Coordination Collaborative Workgroup Meeting. In lieu of the meeting, this email will provide some project updates and a glimpse of what to expect in October.

# **VCHIP Care Coordination Collaborative Archives:**

To access past meeting notes and materials, you can visit the VCHIP website. https://www.med.uvm.edu/vchip/child\_chronic\_care\_initiative/care\_coordination

# **Technology Update:**

The new VITLAccess functionality is almost ready to demo! We anticipate our VITL partners will provide a demo of the new functionality during our October meeting. You will be able to see how uploading and viewing Shared Plans of Care (SPoC) will work during the pilot.

#### **Recruitment for Pilot Users:**

The project team will begin recruitment for the SPoC pilot project after the October 24<sup>th</sup> meeting.

For phase one of this pilot, ideal pilot users will be HIPAA covered entities/care teams that are:

- already VITL data contributors and/or data users or are willing to engage with the VITL team to complete the necessary agreements and training; and
- already working with several care team partners in developing and sharing SPoC (or other care plans such as Asthma Action Plans, Seizer Action Plans, etc).

There will be a couple distinct roles for pilot users and their teams. There will be pilot users that "upload and label" SPoC documents in VITLAccess and pilot team users who "view and access" the uploaded SPoC within VITLAccess. For example, imagine a medical home care coordinator or physician and several of their care team partners (pediatric specialists, community health partners, etc) become pilot users. The medical home provider/care coordinator will likely be the pilot user who will upload and label SPoC documents in VITLAccess and prompt the other care team partners to access the SPoC in VITLAccess. These care team members will then log into VITLAccess to view and access the updated SPoC.

If you are interested in becoming a phase one pilot user, you can begin talking to your care team partners to gauge their interest in joining you. For our pilot, we'll need care teams/pods that are currently working together, have established partnerships and communication methods, and VITLAccess authorizations in place.

Rest assured that we will continue to engage and involve non-pilot users and key constituents throughout this phase. This work is a steppingstone to our future shared interoperability goals and input from both phase one pilot users and other collaborative participants will help inform future work. This is especially important as we consider the impact of this work with our behavioral health and school partners. A key focus of this pilot is to create systems and refine processes that will balance the exposure of health information between all care partners to prevent the inappropriate sharing of health information.



# **VITL and VITLAccess Refresher:**

The following information is designed to be a brief review of VITL and VITLAccess.

- VITL collects health data from hospitals, health centers, primary care and specialty medical practices across Vermont to create one health record for each Vermonter
- A full list of data contributors and data users is available here: VITL Network Participants
- That data is available in VITLAccess
- VITLAccess is available to organizations that are HIPAA covered entities, for purposes of Treatment, Payment, and Healthcare Operations
- This VITLAccess overview video offers a closer look at VITLAccess

# **Getting Access to VITLAccess:**

- To get prepared for participating in the Shared Plans of Care pilot, it will be helpful to get access to VITLAccess and familiarize yourself with the portal and the data already available
  - Your organization may already be using VITLAccess
  - If not, authorization, user set-up, and training is a straightforward process that can be completed in a week
  - To find out if your organization has an account, to request access, or to learn more, please reach out to <a href="mailto:support@vitl.net">support@vitl.net</a>

# **Next VCHIP Care Coordination Collaborative Meeting:**

Thursday, October 24, 2024; 12-1pm

If you have not received an updated meeting invitation to the next meeting or if you need any help, please contact <u>Michelle.Rovnak@med.uvm.edu</u>

