

# Office of Institutional Research & Assessment and You

AY21-22 Chairs and Associate Deans Leadership  
Workshop IV  
2/24/2022



The University of Vermont



# Office of Institutional Research and Assessment

## **Mission**

The Office of Institutional Research and Assessment serves as a resource to the university community by gathering, analyzing, and providing reports of official university data. The office serves as an impartial unit that supports the mission of the University of Vermont and the administration, faculty, staff, and students by providing high quality data and analysis in order to meet various institutional reporting requirements and for institutional improvement purposes.

## **Vision**

The Office of Institutional Research and Assessment will be an adaptable and proactive office with a commitment to producing sustainable, timely, reliable and valid data analysis that creates and promotes a culture of data-informed decision-making. OIRA will strive to support the UVM community by providing consulting expertise regarding the utilization of data throughout the data analysis lifecycle.



# Winter, Spring, Summer or Fall...

You bring the  
contextual/  
content expertise



OIRA bring the  
data/assessment  
expertise

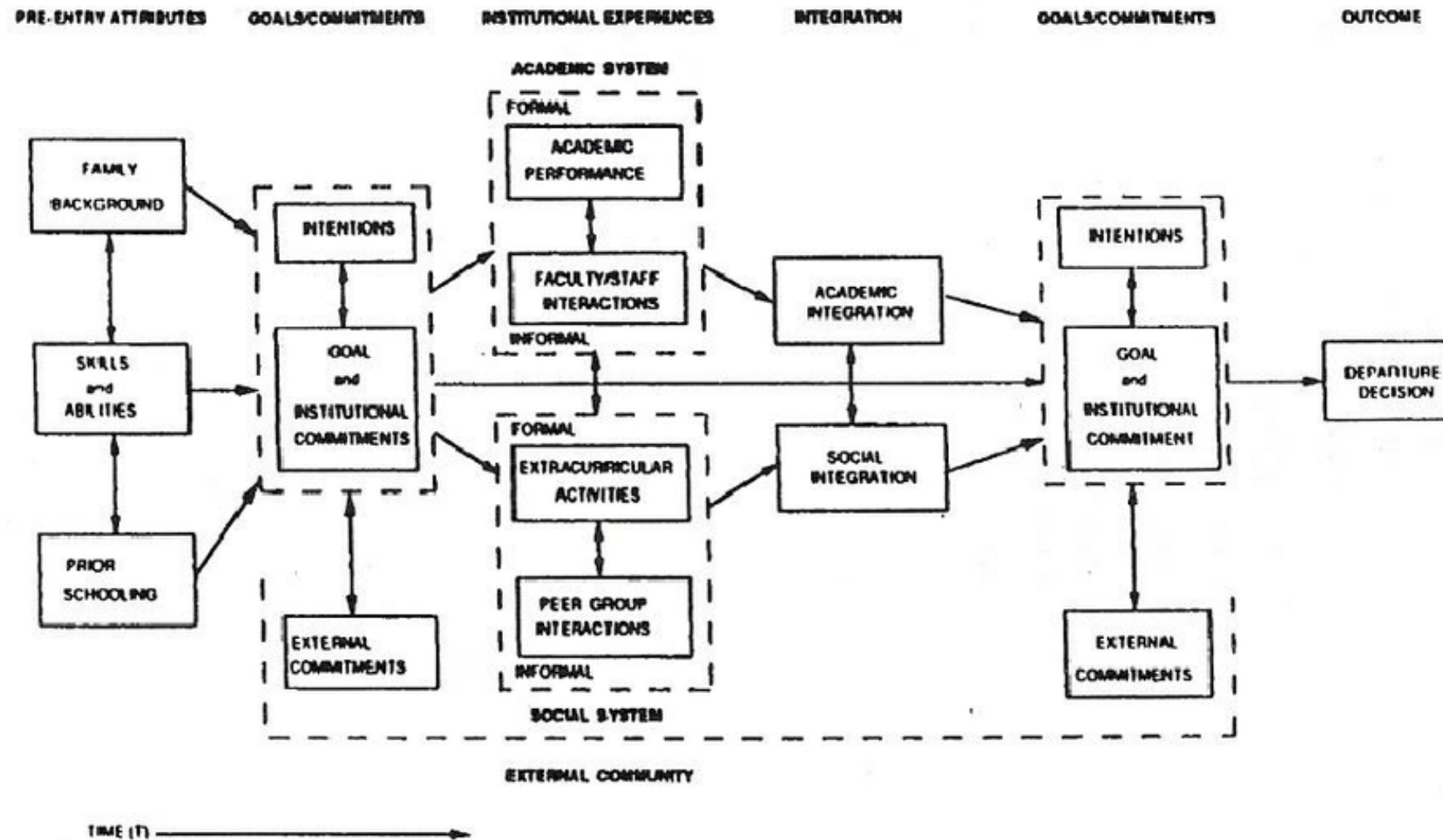
# Conceptual Frameworks



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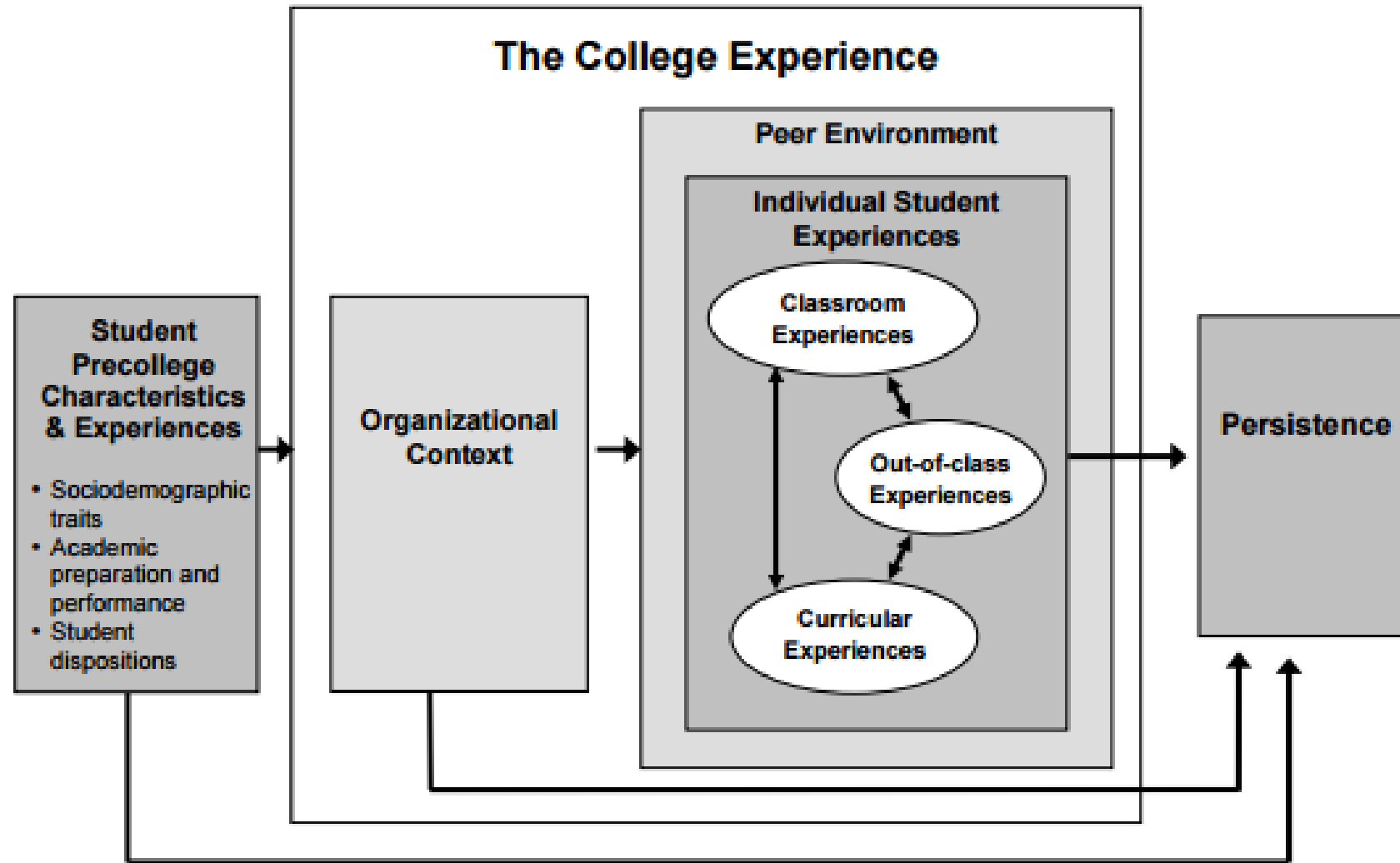
Figure 1. *Tinto's Model of Voluntary Student Departure*



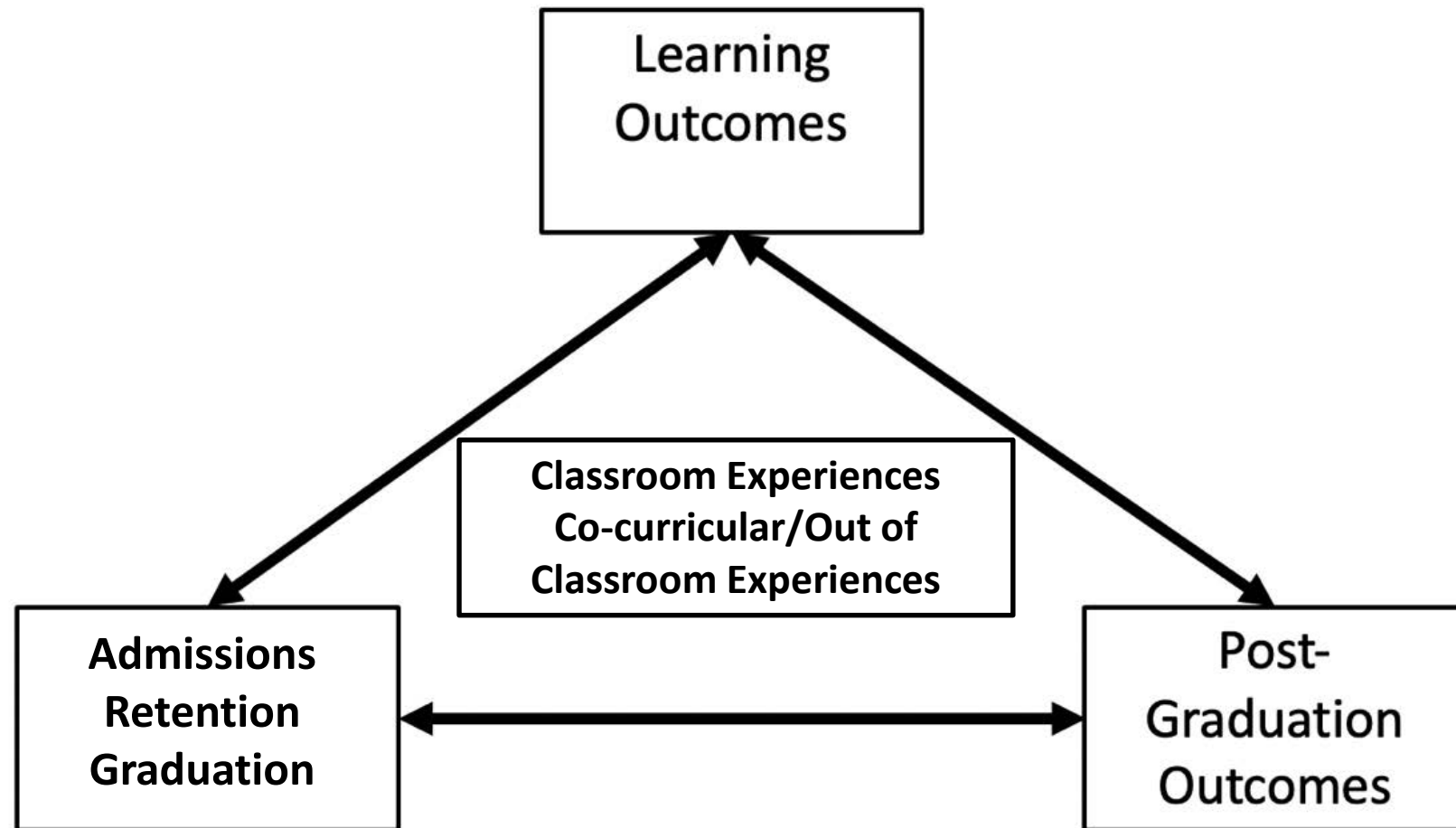
Source: Vincent Tinto, 1993. *Leaving College: Rethinking the Causes and Cures of Student Attrition*. 2nd edition. Chicago: The University of Chicago Press, p. 114. Copyright 1987, 1993 by The University of Chicago Press. All rights reserved. Reprinted by permission.



# A Comprehensive Model of Influence on Student Learning and Persistence



Terenzini, P.T., & Reason, R.D. (2005, November). *Parsing the first-year of college: Rethinking the effects on students*. Paper presented at the Annual Conference of the Association for the Study of Higher Education, Philadelphia, PA.





# Moneyball Metrics

Step 1: Understand the rules of the game

What does it mean to “win”

Step 2: Develop “winning” strategies

Step 3: Develop **efficient** but also **effective** measures



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# University Cohort-based Metrics

Graduation Rate =	$\frac{\text{Number of students who completed their program within a specific percentage of normal time to completion}}{\text{All full-time, first-time degree seeking students starting in the fall semester*}}$
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\*This is why it is important we find first-time students who are listed in the system as enrolled but did not attend as we do not want them to count against our graduation rate by add/drop day.



# College/School Cohort-based Metrics

$$\text{Graduation Rate} = \frac{\text{Number of students who completed their program within a specific percentage of normal time to completion}}{\text{All full-time, first-time degree seeking students **within a college/school** starting in the fall semester}}$$





# Retention and Graduation Rates by Adjusted Cohorts

Catamount Data - Office of Institutional Research and Assessment

[Return to menu](#)

Catamount Data - UVM Office of Institutional Research

Adjusted Cohort Outcomes - Students who stayed at UVM into the 3rd year and their outcomes

Cohort Term

Sex

Race/Ethnicity Category

Residency

College

Fall 2017

All

All

All

All

Home

Adjusted Cohort 4-Year Graduation Rates by Program

College	Original Cohort Size	Left Major by 3rd Year	Joined Major by 3rd Year	Adjusted Cohort Size (3rd Year)	Overall 4-Year Graduation Rate	% Graduated from Same Program (4-Year)	% Graduated from Same Unit (4-Year)	% Graduated from Different Unit (4-Year)
CALS	256	118	154	292	87.3%	69.2%	17.5%	0.7%
CAS	1308	928	483	863	81.1%	75.8%	4.5%	0.8%
GSB	203	60	39	182	89.6%	87.9%	0.0%	1.6%
CESS	136	74	95	157	77.1%	72.0%	1.9%	3.2%
CEMS	337	186	136	287	81.2%	76.3%	3.8%	1.0%
RSENR	177	92	81	166	85.5%	83.7%	0.0%	1.8%
CNHS	225	61	57	221	93.7%	91.9%	1.8%	0.0%
Total	2642	1519	1045	2168	84.0%	78.0%	5.0%	1.1%

4-year Graduation Rates by Adjusted Cohort

% Graduated from Same Program (4-Year)

% Graduated from Same Unit (4-Year)

% Graduated from Different Unit (4-Year)

Overall 4-Year Graduation Rate

Note: The 4-year graduation rates are higher than usual because the adjusted cohort consists of students who stayed at UVM into the third year already.

3rd to 4th Year Retention Rate

4-year Graduation Rate

5-year Graduation Rate

6-year Graduation Rate

Retention and Graduation Rate

# OIRA Then and Now



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# 2016

## College of Agriculture and Life Sciences

Table 3: 2017-18 Ratios of FTE-Students Taught (FTE-S) to GFTE-Faculty by Department of Discipline vs. Instructor Assignments, INCLUDES Thesis and Dissertation for College of Agriculture and Life Sciences

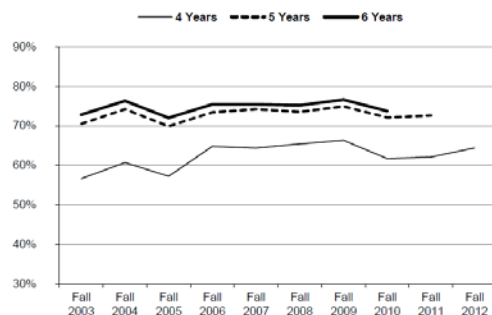
Department	GFTE-Faculty	SCH and FTE Taught By Department of Discipline:					SCH and FTE Taught By Department of Instructor:						
		Student Credit Hours				Student FTE	Student: Faculty Ratio	Student Credit Hours				Student FTE	Student: Faculty Ratio
		UG	G	ND	Total			UG	G	ND	Total		
CALS Dean Office	-	3,966.0	120.0	36.0	4,122.0	138.4	-	3.0	--	--	3.0	0.1	-
Animal and Vet Sci	8.7	13,116.0	475.0	224.0	13,815.0	464.5	15.9	3,882.5	163.5	37.0	4,083.0	137.5	15.8
Com Dev & Applied Economics	22.1	6,017.0	186.0	109.0	6,312.0	211.9	21.0	15,871.5	539.8	223.0	16,634.3	559.0	25.3
Nutrition & Food Sci	10.1	3,655.0	332.0	101.0	4,088.0	139.0	21.0	6,266.0	317.5	116.0	6,699.5	226.0	22.4
Plant & Soil Science	9.0	6,547.0	183.0	43.0	6,773.0	227.3	15.4	4,059.0	409.0	101.0	4,569.0	155.7	17.3
Plant Biology	9.9	234.0	--	--	234.0	7.8	23.0	6,961.0	253.3	249.0	7,463.3	250.9	25.3
ENVS CALS	-	36,433.0	1,296.0	513.0	38,242.0	1,285.5	-	--	--	--	--	--	-
Total	59.8	3,966.0	120.0	36.0	4,122.0	138.4	21.5	37,043.0	1,683.0	726.0	39,452.0	1,329.1	22.2

Table 4: 2017-18 Ratios of FTE-Students Taught (FTE-S) to GFTE-Faculty by Department of Discipline vs. Instructor Assignments, EXCLUDES Thesis and Dissertation for College of Agriculture and Life Sciences

Department	GFTE-Faculty	SCH and FTE Taught By Department of Discipline:					SCH and FTE Taught By Department of Instructor:						
		Student Credit Hours				Student FTE	Student: Faculty Ratio	Student Credit Hours				Student FTE	Student: Faculty Ratio
		UG	G	ND	Total			UG	G	ND	Total		
CALS Dean Office	-	2,898.0	--	--	2,898.0	96.6	-	3.0	--	--	3.0	0.1	-
Animal and Vet Sci	8.7	3,966.0	35.0	36.0	4,037.0	134.9	15.5	3,882.5	101.5	37.0	4,021.0	134.9	15.5
Com Dev & Applied Economics	22.1	13,116.0	447.0	224.0	13,787.0	463.3	21.0	15,871.5	473.8	223.0	16,568.3	556.2	25.2
Nutrition & Food Sci	10.1	6,017.0	159.0	109.0	6,285.0	210.8	20.9	6,266.0	245.5	116.0	6,627.5	223.0	22.1
Plant & Soil Science	9.0	3,655.0	119.0	101.0	3,875.0	130.2	14.5	4,059.0	196.0	101.0	4,356.0	146.8	16.3
Plant Biology	9.9	6,547.0	109.0	43.0	6,699.0	224.2	22.6	6,961.0	179.3	249.0	7,389.3	247.8	25.0
ENVS CALS	-	234.0	--	--	234.0	7.8	-	--	--	--	--	--	-
Total	59.8	36,433.0	869.0	513.0	37,815.0	1,267.7	21.2	37,043.0	1,196.0	726.0	38,965.0	1,308.8	21.9

## Graduation Rates after Four, Five and Six Years for First-time, First Year Students Entering Fall 2003 to 2012

The percent of students who successfully complete their degree programs is one of the University's most important "measures of success." About 73.7% of the first-time, first year class who entered in Fall 2010, the latest class for whom complete data is available, graduated within six years. There has been a steady improvement in the graduation rates since a relative low point of 65.3% in the class entering Fall 1999. It is important to note that UVM graduation rates compare favorably with those at other select public universities.



# 2022

Year: 202021

Semester: All

Metric Type: SCH

Course Unit: All

Subject: All

Course Level: All

Student Unit: All

Student Major: All

Class Level: All

Apply

Overview

Breakdown

Data List

## Student Curriculum Matrix, Overview

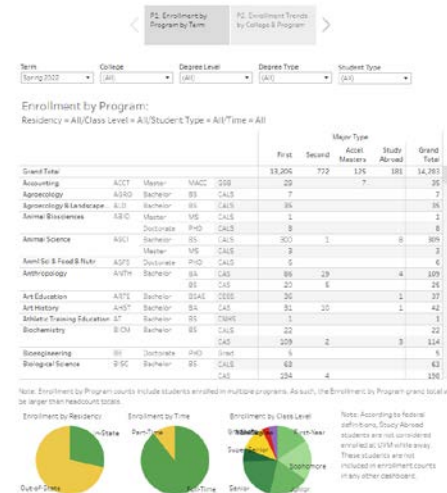
Unit of Student Major by Unit of Course Discipline

Proprietary and Confidential

### Totals by Academic Unit of the Course and of Students Enrolled in those Courses

CALS Courses	CAS Courses	CEMS Courses	CESS Courses	CNHS Courses	GG Courses	GSB Courses	Interdisciplinary Courses	LCOM Courses	RSENR Courses	Total	
CALS Students	20,680.5	10,281.0	2,437.0	741.0	602.0	12.0	222.0	974.0	3,335.0	1,498.0	40,782.5
CAS Students	8,940.0	90,916.0	9,494.5	3,949.0	2,454.0	15.0	730.0	3,598.0	4,303.0	3,782.0	128,181.5
CEM Students	410.0	2,302.0	817.0	459.0	878.0	0.0	123.0	67.0	456.0	138.0	5,650.0
CESS Students	779.0	6,982.0	30,140.5	389.0	502.0	12.0	522.0	646.0	748.0	180.0	40,900.5
CNHS Students	732.0	5,731.0	1,326.0	11,686.0	314.0	0.0	39.0	171.0	277.0	159.0	20,435.0
GSB Students	1,682.0	6,878.0	1,001.0	1,352.0	16,499.0	3.0	30.0	369.0	3,479.0	66.0	31,359.0
LCOM Students	1,342.0	5,319.0	2,063.0	973.0	198.0	6.0	14,578.0	239.0	271.0	449.0	25,438.0
Graduate Students	1,460.0	2,744.5	3,310.0	6,056.0	5,919.0	0.0	2,270.0	3,726.0	2,982.0	1,222.0	29,689.5
RSENR Students	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	18.0	0.0	18.0
Total	2,534.0	5,121.0	1,365.0	154.0	227.0	0.0	66.0	412.0	137.0	12,224.0	22,240.0
Total	38,559.5	136,274.5	51,954.0	25,759.0	27,593.0	48.0	16,580.0	10,202.0	16,006.0	19,716.0	344,694.0

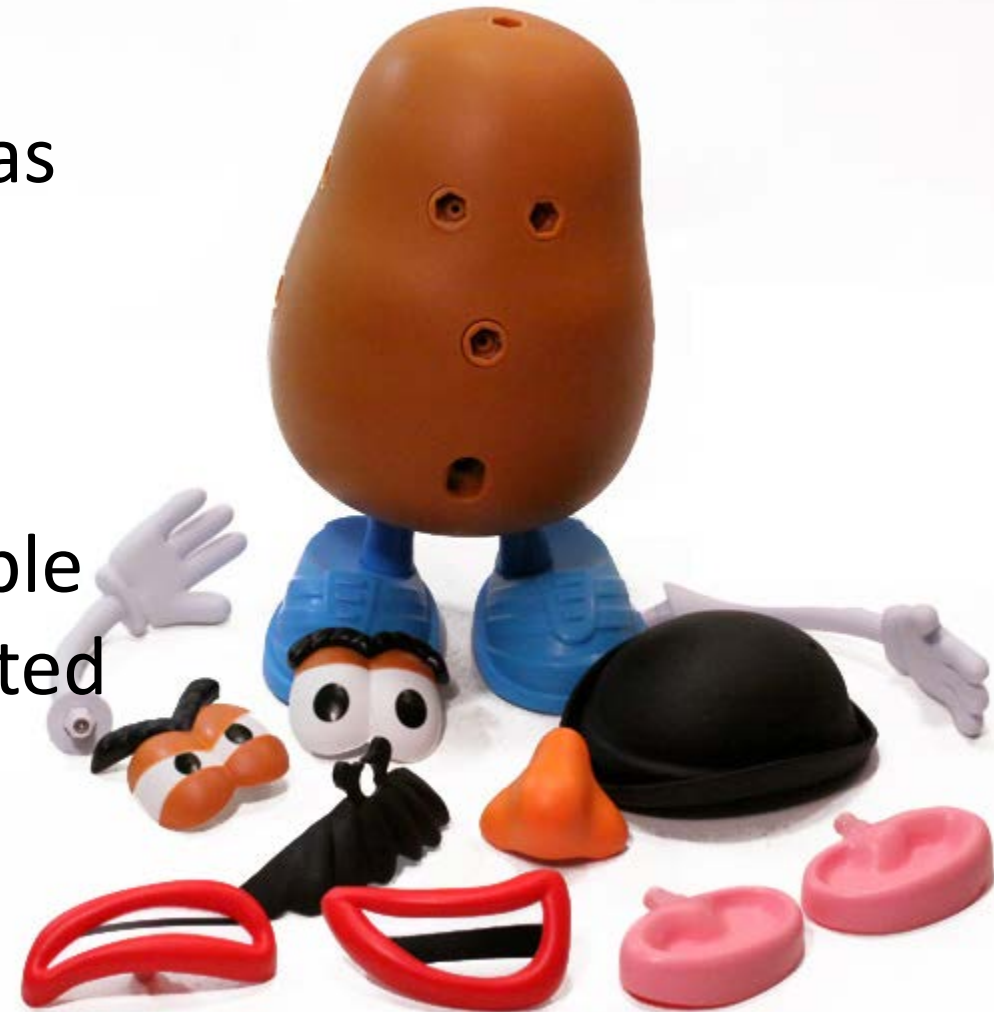
## Catamount Data - Program-Level Enrollment





# Catamount Data Changed the Game

- Dashboards are the report
  - Screenshots and document the filters utilized
  - You are not the only person that has access to these data
- Rethink how we present data
  - Not everything needs to be in a table
  - Sankey diagrams should be presented like X-rays





# Gaps

- Diversity Data (I know because these are the requests)
- No Data Governance (we have a benevolent dictator model)
- A Mature Data warehouse
- Sooo much information....



# Preview of the Future

- Grade Distribution Dashboard
- Cohort Report (Still in Development -> Look to see as a model for where OIRA is headed in Dashboard Development)





# How you can help?

Don't ask OIRA for data, but ask what data/analysis does OIRA have to help achieve your strategic goals (define the problem you want to solve).

# Data and its use in assessment and program review: program-level metrics

**Alex Yin**, Executive Director, OIRA

**Emily Manetta**, Provost's Fellow for  
APR/Assessment



The University of Vermont

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# Familiarizing yourself with available data

- Chairs and program directors typically seek data in order to conduct periodic program reviews, prepare reports for external accreditors, and to justify staffing proposals
- This type of data can also be used to evaluate curricular design, curricular flow, and form the basis for direct and indirect assessment of and best matching assessment to certain outcomes
- Many program-level metrics at UVM are made available through dashboards via the Office for Institutional Research (OIR)
- This presentation gives you an up-to-date overview of the kinds of data easily available to you through the dashboards, and ideas for how it can be used
- The goal is to encourage frequent and proactive use of this data alongside annual assessment work as a comprehensive review, not only when an APR or accreditation review rolls around

# Student retention and graduation

- How well does your program, department, or major retain students? How long do they take to graduate?
- Consider reviewing the adjusted retention and graduation rates, which look at retention and graduation rates based on a student's major in their third fall semester
- What is happening in the 3<sup>rd</sup> and 4<sup>th</sup> year of your curriculum, and how well are students meeting your stated learning goals in those years?

Adjusted Cohort Retention & Graduation Rates by Program							
College	Original Cohort Size	Left Major by 3rd Year	Joined Major by 3rd Year	Adjusted Cohort Size (3rd Year)	3rd to 4th Year Retention Rate	4-Yr Graduation Rate	6-Yr Graduation Rate
⊕ CALS	849	400	740	1189	92.0%	84.4%	95.0%
⊕ CAS	5171	3860	1993	3304	90.6%	77.8%	91.5%
⊖ CEMS	985	652	408	741	94.3%	69.9%	91.8%
⊕ CEM Dean's Ofc	136	132	4	8	75.0%	25.0%	50.0%
⊖ Civil & Env Engineering	255	173	81	163	95.1%	74.2%	96.3%
CE	101	54	63	110	96.4%	71.8%	96.4%
EENV	154	119	18	53	92.5%	79.2%	96.2%
⊕ Computer Science	78	36	65	107	91.6%	59.8%	82.2%
⊕ Elec & Biomed Engineering	57	31	34	60	98.3%	71.7%	91.7%
⊕ Interdisciplinary	173	161	10	22	90.9%	54.5%	90.9%
⊕ Mathematics & Statistics	42	16	66	92	85.9%	71.7%	89.1%
Total	9762	6104	4088	Outcomes by Adjusted Cohort	92.4%	79.2%	93.2%

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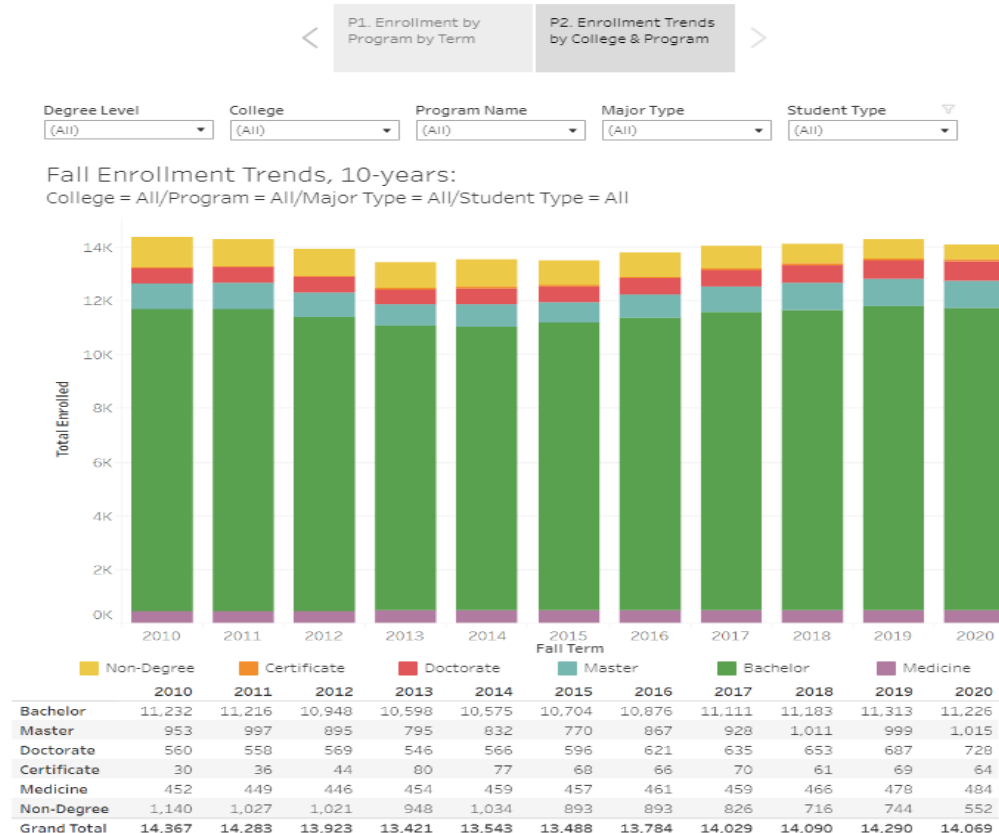
# Student flow

- How do students flow into or out of your program?
- The Student Flow Dashboard shows you what programs are receiving your students when they leave your program. The Student Flow, Semester-to-Semester and Student Flow, Fall Term-to-Fall Term examines student pipeline (what majors your students are coming from) and student pathway (where do your students go).
- You can use Retention and Graduation Rates by Adjusted Cohorts alongside this data to build a comprehensive picture of how program and curricular structure and program-internal advising may influence student flow.
- Are there targeted changes at key points that could aid in earlier recruitment and greater retention? How does this data interact with your assessment of outcomes at various levels to indicate, for instance, where students may be underprepared for advancement?

<https://www.uvm.edu/oir/retention/graduation-planning>, go to the Student Flow Dashboard.

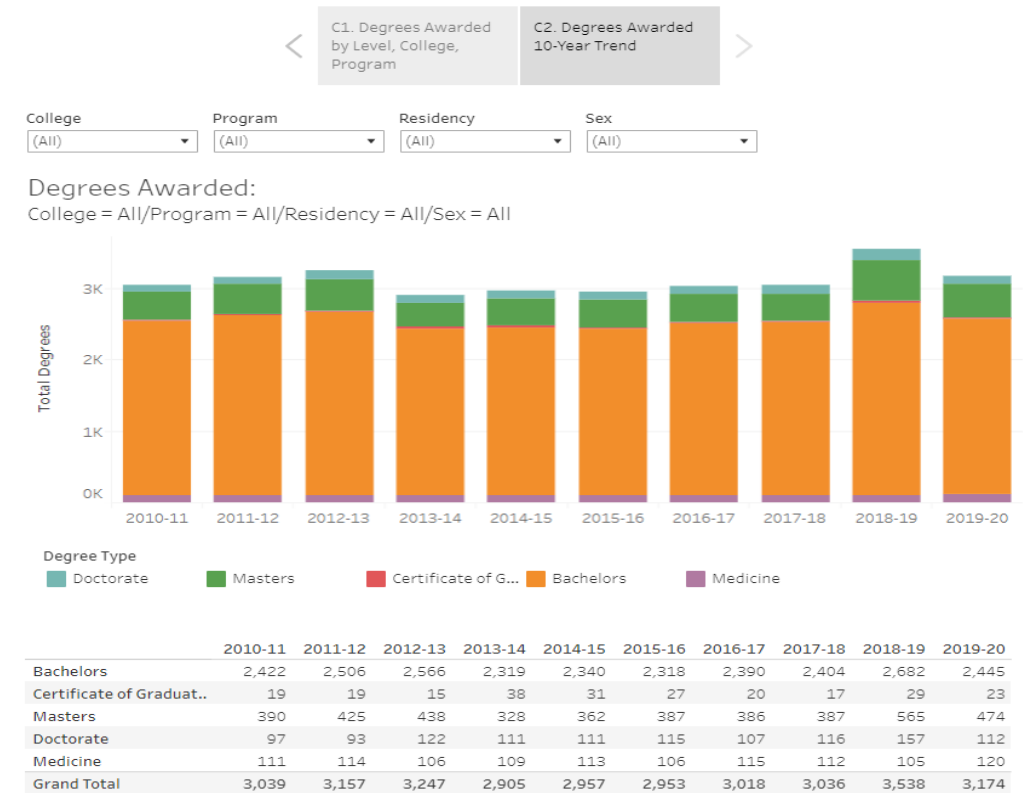
# Program growth (1 of 2)

## Catamount Data - Program-Level Enrollment



Note: Enrollment by Program counts include students enrolled in multiple programs. As such, the Enrollment by Program grand total will be larger than headcount totals. Study Abroad students are not included in these figures.

## Catamount Data - Degree Completion



<https://www.uvm.edu/oir/program-level-enrollment> and <https://www.uvm.edu/oir/degrees-awarded>

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## Program growth (2 of 2)

- How has our program changed in size over time?
- There are two ways you might measure size: Program Enrollment and Degrees Awarded
- FYI: The program enrollment dashboard shows students with multiple majors and those studying abroad in a given semester, and can be viewed over 10 years
- If your program has changed in important ways (e.g. credits or degrees) have you considered revision to your 3/5-year assessment plan? If you plan to change something, how might that impact outcomes and levels at which you assess student learning?

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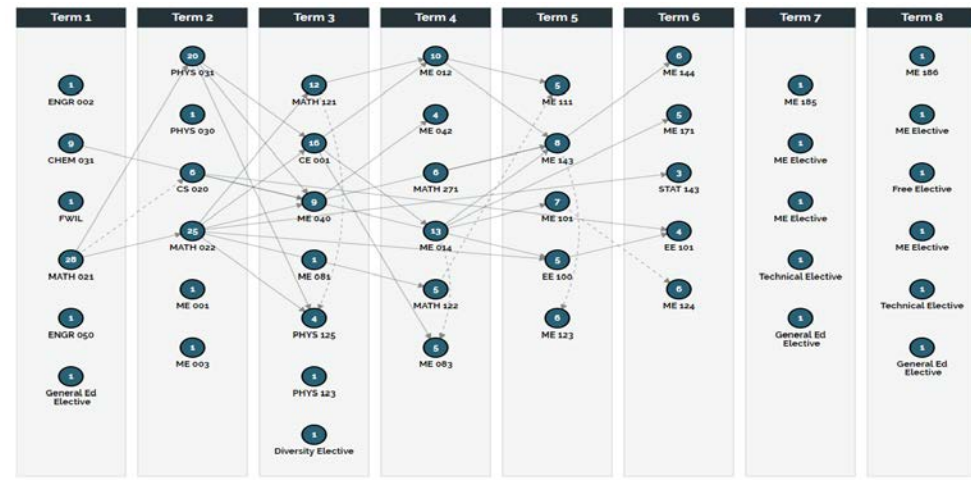
# Post-graduation and career outcomes

- **Where do students go when they complete their degree in your program?**
- The Career Center and OIR produce annual reports on students' post-graduation outcomes six-months out. Due to small numbers, the reports do not disaggregate by major.
- The methodology in collecting this information aligns with the National Association of Colleges and Employers ([NACE](https://www.nacweb.org/job-market/graduate-outcomes/first-destination/)), which provides national benchmarks by programs (<https://www.nacweb.org/job-market/graduate-outcomes/first-destination/>).
- OIR encourages programs to conduct periodic surveys of their alumni and can help you to design an effective survey instrument; we are currently working to set up a resource hub for this purpose with best practices, tools, and templates available for programs
- Alumni and major surveys can form a key component of indirect assessment efforts for your program



# Curricular design (1 of 2)

- What are quantitative approaches to evaluating curricular design?
- Curricular Analytics, a free program, allows you to visualize the complexity of your curricula and degrees plans (<https://curricularanalytics.org/>) -- reach out to OIR for support in creating the files for the visualizations.



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## Curricular design (2 of 2)

- **What are quantitative approaches to evaluating curricular design?**
- The Student Curriculum Matrix (<https://www.uvm.edu/oir/university-department-planning> -> go to the section on Student Credit Hours & Matrix Dashboards) allows you to examine who (e.g., by major and class level) is taking your courses and what courses your students are taking.
- This can be helpful in identifying how effectively students progress through your program and whether there are bottlenecks. It can also suggest patterns in the ways in which your program's students fulfill other requirements throughout the university.
- This resource can be used alongside assessment in determining how well the design is meeting program goals and can inform the [curriculum mapping](#) portion of your assessment planning or plan revision.

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## Wrap-up

- Data concerning student pathways through your program, program size, and curricular design work together with what you learn from your assessment to inform a range of decision-making at the program level
- Familiarity with this data and how it changes over time can also allow you to actively manage and evaluate the impact of any changes
- Ideally integrating this kind of data-based program-level evaluation with assessment as an annual practice will also make program review and/or accreditation simpler