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# Apple Wireless Mouse: How to Install or Replace Batteries

Last Modified: September 08, 2008 Article: HT3078

Old Article: 86472

# Summary

This document explains how to install or replace batteries in your Apple Wireless Mouse.

Products Affected Mice The Apple Wireless Mouse uses two AA batteries. To install the batteries:

- 1. Turn the mouse over and turn it off.
- 2. Remove the battery compartment cover.
- 3. Slide the batteries into the battery compartment as shown in Figure 1.
- 4. Replace the battery compartment cover.
- 5. Turn the mouse on if you are ready to use it.



Figure 1 Inserting batteries

If you have never paired your mouse with your computer, you'll need to do that before you can use it. See technical document 86468, "<u>Bluetooth: How to Set Up Your Apple Wireless Mouse</u>" for more information.

If you have previously paired your mouse with your computer, you do not have to set up the mouse again after replacing the batteries. The mouse should automatically pair itself with the computer a few moments after you turn it on.

The Apple Wireless Mouse comes with two nonrechargeable AA lithium batteries. You can also use alkaline or rechargeable AA batteries.

**Important:** Make sure to put the positive and negative ends of the batteries in the mouse as shown in Figure 1. The mouse will not turn on if the batteries are incorrectly installed.

When you change the batteries, replace all of them at the same time with the same kind of battery. With lithium and other battery types, do not open the batteries, expose them to flame, or in any other way violate the manufacturer's instructions. Dispose of batteries according to local laws and regulations.

For additional information, see the Apple Wireless Mouse User Guide.

**Related Documents:** 

# 86476: "Apple Wireless Keyboard and Apple Wireless Mouse: How to Check the Battery Level"

# 86473: "Apple Wireless Keyboard: How to Install or Replace Batteries"

Apple Wireless Keyboard and Apple Wireless Mouse: How to ...

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# Apple Wireless Keyboard and Apple Wireless Mouse: How to Check the Battery Level

Last Modified: October 29, 2003 Article: TA27118 Old Article: 86476

You can check the battery level of your Apple Wireless Keyboard and Apple Wireless Mouse in System Preferences.

## **Products Affected**

Mice, Keyboards

To check the battery level of your Apple Wireless Keyboard and Apple Wireless Mouse:

- 1. Choose Apple menu -> System Preferences.
- 2. Select Keyboard & Mouse.
- 3. Click the Bluetooth tab.

Keyboard	Mouse	Bluetooth	Trackpad	Keyboard Shortcuts
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Figure 1 Bluetooth tab of Keyboard and Mouse preferences

Note: The battery indicator does not show battery levels of non-Apple Bluetooth mice and keyboards.

If you don't see a battery indicator, make sure you are using an Apple Wireless Mouse or Keyboard. Also, make sure

the latest version of Bluetooth software is installed on your computer. For more help, see technical document 106704, "Mac OS X: How to Update Your Software".

To conserve battery power, turn off your Apple Wireless Mouse and Keyboard when you're not using them.

# **Related documents**

- 86469: Apple Wireless Keyboard: How to Store Your Keyboard When It Is Not in Use
- 86470: Apple Wireless Mouse: How to Store Your Mouse When It Is Not in Use
- 86472: Apple Wireless Mouse: How to Install or Replace Batteries
- 86473: Apple Wireless Keyboard: How to Install or Replace Batteries

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# Bluetooth: How to Set Up Your Apple Wireless Mouse

Last Modified: September 15, 2008 Article: HT2845 Old Article: 86468

### Summary

Follow the instructions in this document to set up your Apple Wireless Mouse.

Products Affected Mice

# Check System Requirements

Check OS

If your computer has Mac OS X 10.2.6, or later, install the Apple Wireless Keyboard and Mouse software that came with the mouse. Insert the CD, double-click the installer, and follow the onscreen instructions.

If your computer has Mac OS X 10.3 or later, you do not need to install any additional software.

You can see which version of Mac OS X your computer has by choosing Apple menu -> About This Mac. If you have a previous version, see <u>Mac OS X: How to Update Your Software</u>, for instructions on updating your computer's software.

## **Check Bluetooth**

If your Macintosh does not have built-in Bluetooth, connect a USB Bluetooth adapter (such as the D-Link USB Bluetooth Adapter, part number DBT-120, rev. B2 or later) to one of the computer's USB ports. You can tell if your computer has built-in Bluetooth by choosing Apple menu -> System Preferences. If you see the Bluetooth icon, you don't need to connect an adapter.

### Use a Wired USB Keyboard and Mouse During Setup

During the setup process, you'll need to use a USB mouse before the Apple Wireless Mouse can work. Keep a USB mouse connected to the computer until you've completed setting up the Apple Wireless Mouse. After setup is complete, you can disconnect the USB mouse.

Setting up the mouse Follow these steps: Bluetooth: How to Set Up Your Apple Wireless Mouse

- 1. Turn the mouse over.
- 2. Turn off the mouse by sliding the power switch until the light is covered.



## Figure 1 Mouse power switch

3. Open the Bluetooth Setup Assistant. The Bluetooth Setup Assistant is located in the Utilities folder.

4. Click Continue.

5. At the Select Device Type panel, select Mouse. Do not click Continue yet.

6. Turn on the mouse. The light should begin to flash.

7. Click Continue. The mouse's name should appear in the device list of the Search pane.

8. Select the mouse in the Setup Assistant listing, then click Continue. The assistant will try to pair with the mouse.

9. Once the assistant says the computer and mouse have successfully paired, click Continue.

10. Setup is complete. Click Quit.

You should now be able to use the Apple Wireless Mouse.

Note: If the light on the bottom of the mouse does not glow or flash when you turn on the mouse, make sure the batteries are properly charged and installed.

### Important:

Information about products not manufactured by Apple is provided for information purposes only, and does not constitute Apple's recommendation or endorsement. Please contact the vendor for additional information.

Locating Vendor Information can help you search for a particular vendor's address and phone number.

Additional Information Related Documents: <u>Apple Wireless Mouse: How to Install or Replace Batteries</u> Search Support Enter keywords or serial number Search tips and advanced search

# Apple Wireless Mouse: About the Red Light

Last Modified: September 23, 2003

on and correctly paired with your computer.

Old Article: 86474

Article: TA27117

By viewing the red light on the bottom of the Apple Wireless Mouse, you can determine whether the mouse is turned

### **Products Affected**

Mice

The light can be in four modes. Find your mouse's light in the list below to determine what state your mouse is in.

#### Solid red light - Paired

A solid red light means the mouse is turned on and paired with a computer. The red light will also stay solid if the mouse is being moved.

#### Slowly flashing red light (blink, blink, pause) - Can't Find Computer

If the light is slowly flashing on and off, this means the mouse is looking for a computer to pair with. For more information, see technical document 86468, "Bluetooth: How to Set Up Your Apple Wireless Mouse".

#### **Ouick flashing red light - Saving Power**

If you do not move the mouse for one second, it will go into a low power mode (indicated by a quick-flashing red light). The quick flashes may slow down over the next few seconds - these different flash speeds indicate various levels of low power mode.

#### No light - No Power to Mouse or Mouse is Asleep

If you've turned on the mouse and the light doesn't turn on, try moving the mouse on an opaque surface. Make sure the host computer is not asleep either. If the light still doesn't turn on, the battery levels may be too low to power the mouse. Replace the mouse's batteries. See technical document 86472, "Apple Wireless Mouse: How to Install or Replace Batteries"

If the light doesn't turn on after you change the batteries, the mouse may need to be repaired. Call Apple for instructions on this.

Apple Wireless Keyboard and Mouse: Troubleshooting Connect...

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# Apple Wireless Keyboard and Mouse: Troubleshooting Connection Issues

Last Modified: September 15, 2008 Article: TS1604 Old Article: 86496

# Symptoms

- You can't wake the computer up using the Apple Wireless Keyboard or Apple Wireless Mouse.
- You can't pair the computer with the Apple Wireless Keyboard or Apple Wireless Mouse.
- You can't maintain a connection between the computer and the Apple Wireless Keyboard or Apple Wireless Mouse.

### **Products Affected**

Mice, Keyboards

# Resolution

- Make sure your computer has built-in Bluetooth hardware or that you have connected a compatible Bluetooth adapter. To see if your adapter can work with the keyboard and mouse, see <u>Bluetooth: How to Identify a</u> <u>D-Link DBT-120 (Rev B2) Adapter</u>.
- If you are using a USB Bluetooth adapter, connect the adapter directly to one of the computer's USB ports. Do not connect it to a port on a keyboard, display, or USB hub.
- 3. Download and install the most recent firmware update from Apple Software Downloads. See <u>Apple Wireless</u> <u>Keyboard and Mouse: About the Bluetooth Firmware Update</u>.
- 4. Install the most recent bluetooth software provided by Apple. See Mac OS X: How to Update Your Software.
- 5. Reset the Apple Wireless Keyboard or Apple Wireless Mouse. Turn the power switch on the underside of the device off for several seconds, and turn it back on. Wait a few moments after turning on the mouse or keyboard so that it can pair itself to your computer. See <u>Bluetooth: How to Set Up Your Apple Wireless Keyboard</u>, and <u>Bluetooth: How to Set Up Your Apple Wireless Mouse</u>.
- Make sure you are using good batteries and that they have been installed correctly. See <u>Apple Wireless</u> <u>Keyboard: How to Install or Replace Batteries</u>, and <u>Apple Wireless Mouse: How to Install or Replace</u> <u>Batteries</u>.

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# Apple Wireless Mouse: Passkey Alert When Pairing

Last Modified: November 20, 2003 Article: TA27120

Old Article: 86494

When you pair your Apple Wireless Mouse and your computer, you see an alert asking for a passkey.

# **Products Affected** Mice

# Symptom

# You see this alert:

"Enter a passkey to pair with your mouse.

"A passkey is needed to complete a pairing between this computer and the mouse. This number will only be used once. You do not need to remember this number. When asked, you will be provided with this number to enter on your (null)."

	Enter a passivey to pair with your mouse
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	Passkey.
6	rable to pair with your mouse. Olick Continue to by again

Figure 1 "Passkey" alert

This alert appears if your computer does not meet the system requirements to use the mouse.

# Solution

1. Make sure your computer has Mac OS X 10.2.6 or later installed. See technical document 106704, "Mac OS X: How to Update Your Software".

2. Install the software from the disc that came with your Apple Wireless Mouse. For more information, see technical document 86468, "<u>Bluetooth: How to Set Up Your Apple Wireless Mouse</u>".

# **Related documents**

86493, "Apple Wireless Keyboard and Mouse: About the Bluetooth Firmware Update"