## AIS/TSG Goals for FY02

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<th>Ongoing</th>
<th>New initiatives</th>
<th>Other Business Process Improvement</th>
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<td>RACS&lt;sub&gt;1&lt;/sub&gt;</td>
<td>Effectiveness</td>
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### Regular application version upgrades
- **BANNER** is 4.x 4.x point releases. Possible 5.x upgrade (fall?)<br>- TRU Server upgrade to 4.x (possibly 5.x)<br>- HRS TOS<br>- FRS TOS<br>- ZSS TOS

### Data Warehouse
- HR data edits<br>- Online Employee Benefits Selections Query<br>- Benefits statement Query<br>- Platform for modeling of benefits costs. (Imp to support negotiations)

### Credit Cards on Web<br>- Second Citrix Server<br>- Institutional Employee Training Recordkeeping

### Space Scheduling
- Classroom Scheduling<br>- Event coordination

### Financial Aid info on Web<br>- Paperless Work Study Authorization

### Collaboration with ISS (Approach/ORACLE)<br>- Collaboration with Trio Program (Approach/ORACLE)<br>- Collaboration with COM (BANNER+)

### ORACLE upgrade to 8i<br>- Web authentication using network ID<br>- New online institutional directory

### Improved Webmail<br>- Waterman machine room electrical work<br>- Enhancements to backup capacity<br>- More disk space for students<br>- Larger WebCT server<br>- Reduce Requirements for Operator coverage (HR/FR)
RACS
Reliability - systems produce accurate results.

Availability - Systems have a high "up time". Planned outages are minimally disruptive and unplanned outages are rare.
Capacity - Systems can handle the volume of transactions with reasonable performance.
Security - Data is only available to authorized persons.