

AIS/TSG Goals for FY02

	Ongoing	New initiatives		
	RACS ₁	Effectiveness	Efficiency	
			Self Serve	Other Business Process Improvement
Regular application version upgrades				
BANNER is 4.x 4.x point releases. Possible 5.x upgrade (fall?)	X			
TRU Server upgrade to 4.x (possibly 5.x)	X			
HRS TOS				
FRS TOS				
ZSS TOS				
Data Warehouse	X			
HR data edits		X		X
Online Employee Benefits Selections Query				X
Benefits statement Query				
Platform for modeling of benefits costs. (Imp to support negotiations)		X		
Credit Cards on Web			X	X
Second Citrix Server	X			
Institutional Employee Training Recordkeeping		X	X	X
Space Scheduling				
Classroom Scheduling			X	X
Event coordination				
Financial Aid info on Web			X	
Paperless Work Study Authorization				X
Collaboration with ISS (Approach/ORACLE)				X
Collaboration with Trio Program (Approach/ORACLE)				X
Collaboration with COM (BANNER+)			X	X
ORACLE upgrade to 8i	X			
Web authentication using network ID			X	X
New online insitutional directory			X	X
Improved Webmail	X			
Waterman machine room electrical work	X			
Enhancements to backup capacity	X			
More disk space for students		X		
Larger WebCT server	X			
Reduce Requirements for Operator coverage (HR/FR)	X			X

RACS

Reliability - systems produce accurate results.

Availability - Systems have a high "up time".
Planned outages are minimally disruptive and
unplanned outages are rare.

Capacity - Systems can handle the volume of
transactions with reasonable performance.

Security - Data is only available to authorized
persons.