MEMO

To: The UVM Faculty Senate

From: Educational and Research Technologies Committee of the Faculty Senate, Helen Read, Chair

Date: April 12, 2024

Re: Report on Upcoming Changes to Management of Windows Computers

ETS will be migrating UVM-owned Windows computers to Intune, which is a modern replacement for System Center Configuration Manager (SCCM), the system that has been used to manage our computers for many years. Intune works for any Windows computer that is connected to the internet, on campus or off.

Intune uses a new app called Company Portal that provides software installation and updates similar to the way Software Center works on computers managed by SCCM. For operating system updates, Intune uses built-in Windows functionality. The timing of these updates will be a little different from how it works with SCCM, but you will still have a 6-day window to complete the update. When an update is available, you will see a notification with a choice of restart now, restart tonight, or pick a time.

ETS has a target date of May 20 to migrate all UVM-owned Windows computers to Intune. They have already done extensive testing and have migrated about 200 computers in a pilot program. They are looking for additional early adopters and would especially like to move some entire departments to Intune before it is rolled out campuswide.

If you would like to volunteer as an early adopter individually, please fill out the form at this link: go.uvm.edu/intunepilot

If your Department would like to enroll as a group before the campus rollout, please have someone who can speak for your Department (such as your Chair or Vice Chair) email saa-mstech@uvm.edu

For more information about Intune, see the Knowledge Base article www.uvm.edu/it/kb/article/windows-intune-overview/