

## Declaration of Conformity

According to 47CFR, Part 2 and 15, Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers

We: Epson America, Inc.  
Located at: 3840 Kilroy Airport Way  
MS: 3-13  
Long Beach, CA 90806  
Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed, is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson  
Type of Product: Projector  
Model: EMP-X5/S5  
Marketing Name: PowerLite 77c/PowerLite S5 Series

## Epson America, Inc. Limited Warranty

Basic Two-Year Warranty and 90-Day Lamp Warranty

*What Is Covered:* Epson America, Inc. ("Epson") warrants to the original retail purchaser of the Epson product enclosed with this limited warranty statement that the product, if purchased new and operated in the United States or Canada, will be free from defects in workmanship and materials for a period of two (2) years from the date of original purchase (except that the warranty period is 90 days for projector lamps). For warranty service, you must provide proof of the date of original purchase.

*What Epson Will Do To Correct Problems:* If your product requires service, Epson will ask you to bring the product securely packaged in its original container or equivalent, along with proof of the date of original purchase, to your Epson Dealer or Epson Customer Care Center as instructed by Epson. Epson will, at its option, repair or replace the defective unit, without charge for parts or labor. When warranty service involves the exchange of the product or of a part, the item replaced becomes Epson property. The exchanged product or part may be new or previously refurbished to the Epson standard of quality, and at Epson's option, the replacement may be another model of like kind and quality. Epson's liability for replacement of the covered product will not exceed the original retail selling price of the covered product. Exchange or replacement products or parts assume the remaining warranty period of the product covered by this limited warranty. However, each replacement lamp carries the limited 90-day warranty stated above.

*What This Warranty Does Not Cover:* This warranty does not apply to refurbished or reconditioned products. This warranty covers only normal use of the product. 24-hour-per-day or other excessive continual use causes strain and is not considered normal use. This warranty does not cover consumables (e.g., fuses), other than lamps. This warranty is not transferable. Epson is not responsible for warranty service should the Epson label

or logo or the rating label or serial number be removed. Epson is not responsible for warranty service should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-Epson products, or service other than by an Epson Authorized Servicer. Postage, insurance, or shipping costs incurred in presenting your Epson product for carry-in warranty service are your responsibility. If a claimed defect cannot be identified or reproduced in service, you will be held responsible for costs incurred.

THE WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE. UNLESS STATED HEREIN, ANY STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID. IN THE EVENT THE REMEDIES ABOVE FAIL, EPSON'S ENTIRE LIABILITY SHALL BE LIMITED TO A REFUND OF THE PRICE PAID FOR THE EPSON PRODUCT COVERED BY THIS LIMITED WARRANTY. EXCEPT AS PROVIDED IN THIS WRITTEN WARRANTY, NEITHER EPSON AMERICA, INC. NOR ITS AFFILIATES SHALL BE LIABLE FOR ANY LOSS, INCONVENIENCE, OR DAMAGE, INCLUDING DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR INABILITY TO USE THE EPSON PRODUCT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY.

In Canada, warranties include both warranties and conditions.

Some jurisdictions do not allow limitations on how long an implied warranty lasts and some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights, which vary from jurisdiction to jurisdiction.

To find the Epson Authorized Reseller nearest you, visit our website at: [www.epson.com](http://www.epson.com).

To find the Epson Customer Care Center nearest you, visit [epson.com/support](http://epson.com/support).

You can also call the Epson Connection<sup>SM</sup> at (800) 637-7661 + PIN or (562) 276-4394 in the U.S. and (905) 709-3839 in Canada or write to: Epson America, Inc., P.O. Box 93012, Long Beach, CA 90809-3012.



# International Warranty Terms

The Epson® multimedia projector you purchased includes Epson's International Warranty, which allows you to obtain repair service for your product outside the country or region where you purchased it—all told, in over 45 countries and regions throughout the world.

Please note that the terms stated in the Limited Warranty, and not these International Warranty Terms, will apply to service sought in the countries or regions covered by the Limited Warranty.

## This warranty service is limited to the following countries and regions:

- Europe  
Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxemburg, Macedonia, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom and Yugoslavia
- North, Central America and Caribbean Islands  
Canada, Costa Rica, Mexico and U.S.A.
- South America  
Argentina, Brazil, Chile, Colombia, Peru and Venezuela
- Asia and Oceania  
Australia, China, Hong Kong, Japan, Korea, Malaysia, Singapore, Taiwan and Thailand

## This warranty service is subject to the following terms and conditions:

- 1) To obtain warranty service, you must present proof of the date you purchased your product, by showing the servicer either your purchase receipt or your warranty brochure (if the purchase date is shown on the brochure).
- 2) This warranty service will be implemented based on the warranty terms and conditions that have been established by Epson (or its authorized servicer) in the country or region where service is sought. However, Epson guarantees at least these service terms:
  - The period of warranty is 24 months from the date of purchase.
  - Service will cover at least the cost of parts and labor for warranty work. Epson cannot guarantee that the servicer will be able to provide you with a replacement product while your product is being repaired.
- 3) Warranty exclusions set forth in your Limited Warranty will apply.





**Europe (continued)****Ireland:**

Tech. Help Desk: 01.6799015  
Web Address:  
<http://www.epson.ie>

**Italy:**

Epson Italia s.p.a.  
Assistenza e Servizio Clienti  
Viale F.lli Casiragi, 427  
20099 Sesto  
San Giovanni (MI)  
Tech. Help Desk: 02.29400341  
Web Address:  
<http://www.epson.it>

**Luxemburg:**

Epson Support Center  
BeNeLux  
Tech. Help Desk:  
0032 70 222082  
Web Address:  
<http://www.epson.be>

**Macedonia:**

Rema Kompjuteri d.o.o.  
St. Naroden Front 19a  
lok 16  
91000 Skopje/ Macedonia  
Tel: 00389.91.118159  
Fax: 00389.91.118159

**Netherlands:**

Epson Support Center  
BeNeLux  
Tech. Help Desk: 043 3515752  
Web Address:  
<http://www.epson.nl>

**Norway:**

Tech. Help Desk: 815.35180  
Web Address:  
<http://www.epson.no>

**Poland:**

FOR EVER Sp. z.o.o.  
Ul. Frankiska Kawy 44  
PL- 01-496 Warszawa  
Tel: 0048.22.638.9782  
Fax: 0048.22.638.9786  
E-mail: [office@for-ever.com.pl](mailto:office@for-ever.com.pl)

**Portugal:**

Epson Portugal, S.A.  
Rua do Progresso, 471-1  
Perafita-Apartado 5132  
Tech. Help Desk: 0808 200015  
Web Address:  
<http://www.epson.pt>

**Romania:**

MB Distribution S.R.L.  
162, Barbu Vacarescu Blvd.  
Sector 2  
RO-71422 Bucharest  
Tel: 0040.1.2300314  
Fax: 0040.1.2300313  
E-mail: [office@mbd-epson.ro](mailto:office@mbd-epson.ro)

**Slovakia:**

Print Trade spol. s.r.o.  
Cajkovskeho 8  
SK-98401 Lucenec  
Tel: 00421.863.4331517  
Fax: 00421.863.4325656  
E-mail: [Pmtrd@lc.psg.SK](mailto:Pmtrd@lc.psg.SK)  
Web Address:  
<http://www.printtrade.sk>

**Slovenia:**

Repro Ljubljana d.o.o.  
Smartinska 106  
SLO-1001 Ljubljana  
Tel: 00386.61.1853411  
Fax: 00386.61.1400126

**Spain:**

Epson Iberica, S.A.  
Avda. Roma 18-26,  
08290 Cerdanyola del Valles,  
Barcelona, Spain  
Tech. Help Desk: 902.404142  
E-mail: [soporte@epson.es](mailto:soporte@epson.es)  
Web Address:  
<http://www.epson.es>

**Sweden:**

Tech. Help Desk: 077 140 0134  
Web Address:  
<http://www.epson.se>

**Switzerland:**

EXCOM Service AG  
Moosacher Str. 6  
CH-8820 Wädenswil  
Tel: 01.7822111  
Fax: 01.7822349  
Web Address:  
<http://www.excom.ch>

**Turkey:**

Romar Pazarlama  
Sanayi ve TIC. A.S.  
Rihtim Cad. No. 201  
Tahir Han  
TR-Karakoy-Istanbul  
Tel: 0090.212.2520809  
Fax: 0090.212.2580804

**United Kingdom:**

Epson (UK) Ltd.  
Campus 100, Maylands Avenue  
Hemel Hempstead,  
Herts, HP2 7TJ  
Tech. Help Desk: 0990 133640  
Web Address:  
<http://www.epson.co.uk>

**Yugoslavia:**

BS Procesor d.o.o.  
Hadzi Nikole Zivkovicica 2  
11000 Beograd  
Tel: 00381.11.639610  
Fax: 00381.11.639610

**North, Central America and Caribbean Islands****Canada:**

Epson Canada, Ltd.  
100 Mural Street, Suite 300  
Richmond Hill, Ontario  
Canada L4B1J3  
Tel: (905) 709-3839  
Web Address:  
<http://www.epson.com>

**Costa Rica:**

Epson Costa Rica, S.A.  
200 Sur y 300 Oeste  
de la Embajada Americana,  
Apartado Postal 1361-1200 Pavas  
San José, Costa Rica  
Tel: (50 6) 210-9555  
Web Address:  
<http://www.epson.co.cr>

**Mexico:**

Epson Mexico, S.A. de C.V.  
Blvd. Manuel Ávila Camacho 389  
Edificio 1 Conjunto Legaria  
Col. Irrigación, C.P. 11500  
México, D. F.  
Tel: (52 55) 1323-2052  
Web Address:  
<http://www.epson.com.mx>

**U.S.A.:**

Epson America, Inc.  
3840 Kilroy Airport Way  
Long Beach, CA 90806  
Tel: (562) 276-4394  
Web Address:  
<http://www.epson.com>

## South America

### Argentina:

Epson Argentina S.A.  
Avenida Belgrano 964/970  
Capital Federal  
1092, Buenos Aires, Argentina  
Tel: (54 11) 5167-0300  
Web Address: <http://www.epson.com.ar>

### Brazil:

Epson do Brasil Ltda.  
Av. Tucunaré, 720  
Tamboré Barueri,  
São Paulo, SP 0646-0020, Brazil  
Tel: (55 11) 4196-6100  
Web Address: <http://www.epson.com.br>

### Chile:

Epson Chile S.A.  
La Concepción 322 Piso 3  
Providencia, Santiago,  
Chile  
Tel: (56 2) 484-3400  
Web Address: <http://www.epson.cl>

### Colombia:

Epson Colombia Ltda.  
Diagonal 109, No. 15-49  
Bogotá, Colombia  
Tel: (57 1) 523-5000  
Web Address: <http://www.epson.com.co>

### Peru:

Epson Perú S.A.  
Av. Del Parque Sur #400  
San Isidro, Lima, Perú  
Tel: (51 1) 224-2336  
Web Address: <http://www.epson.com.pe>

### Venezuela:

Epson Venezuela S.A.  
Calle 4 con Calle 11-1  
Edf. Epson - La Urbina Sur  
Caracas, Venezuela  
Tel: (58 212) 240-1111  
Web Address: <http://www.epson.com.ve>

## Asia and Oceania

### Australia:

Epson Australia Pty Limited  
3, Talavera Road,  
N.Ryde NSW 2113  
Australia  
Tel: 1300 361 054  
Web Address: <http://www.epson.com.au>

### China:

Epson (Beijing) Technology  
Service Co., Ltd.  
8F, A. The Chengjian Plaza No.18  
Beitaipingzhuang Rd., Haidian District, Beijing,  
China 100088  
Tel: 010-82255566-606  
Fax: 010-82255123

Epson (Beijing) Technology  
Service Co., Ltd. Shanghai Branch  
Panyu Road Service Center  
No. 127 Panyu Road, Changning District,  
Shanghai, China 200052  
Tel: 021-62815522  
Fax: 021-52580458

Epson (Beijing) Technology  
Service Co., Ltd.  
Guangzhou Branch  
Room 803 Baoli Plaza, No. 2,  
6th Zhongshan Road, Yuexiu District,  
Guangzhou, China 510180  
Tel: 020-83266808  
Fax: 020-83266055

Epson (Beijing) Technology  
Service Co., Ltd.  
Chendu Branch  
A. The Guoxin Plaza, No.77,  
Xiyu Street, Chengdu, China 610015  
Tel: 028-86198420  
Fax: 028-86198255

### Hong Kong:

Epson Technical Support Centre  
(Information Centre)  
Units 516-517, Trade Square,  
681 Cheung Sha Wan Road,  
Cheung Sha Wan, Kowloon, Hong Kong  
Tech. Hot Line: (852) 2827 8911  
Fax: (852) 2827 4383  
Web Address: <http://www.epson.com.hk>

### Japan:

Seiko Epson Corporation  
Shimauchi Plant  
VD Customer Support Group:  
4897 Shimauchi, Matsumoto-shi,  
Nagano-ken, 390-8640 Japan  
Tel: 0263-48-5438 • Fax: 0263-48-5680  
Web Address:  
<http://www.i-love-epson.co.jp>

### Korea:

Epson Korea Co., Ltd.  
27F Star Tower, 737  
Yeoksam-dong Gangnam-gu,  
Seoul, 135-984, Korea  
Tel: 82-2-558-4270  
Fax: 82-2-558-4272  
Web Address: <http://www.epson.co.kr>

### Malaysia:

Epson Trading (Malaysia) Sdn. Bhd.  
3rd Floor, East Tower, Wisma  
Consplant 1  
No. 2, Jalan SS 16/4,  
47500 Subang Jaya, Malaysia  
Tel No.: 03 56 288 288  
Fax No.: 03 56 288 388 or 03 56 288 399

### Singapore:

Epson Singapore Pte. Ltd.  
401 Commonwealth Drive  
#01-01 Haw Par Technocentre  
Singapore 149598  
Tel: 6586 3111  
Fax: 6472 0189

### Taiwan:

Epson Taiwan Technology & Trading Ltd.  
14F, No. 7, Song Ren Road  
Taipei, Taiwan, ROC  
Tel: (02) 8786-6688  
Fax: (02) 8786-6633  
Web Address: <http://www.epson.com.tw>

### Thailand:

Epson (Thailand) Co. Ltd.  
24th Floor, Empire Tower,  
195 South Sathorn Road, Yannawa,  
Sathorn, Bangkok 10120, Thailand  
Tel: 6700680 Ext. 309, 316, 317  
Fax: 6700688  
Web Address: <http://www.epson.co.th>

Epson Technical Center  
21st Floor, Payathai Tower,  
128/227 Payathai Road, Rachataeewee,  
Bangkok 10400, Thailand  
Tel: 6120291-3 • Fax: 2165005  
Web Address: <http://www.epson-tech.in.th>



# **EXTRA CARE<sup>SM</sup> ROAD SERVICE**

## **EXTRA CARE ROAD SERVICE**

Epson offers its projector customers Extra Care Road Service, which runs concurrently with the two-year basic warranty, based on the terms and conditions described in your Limited Warranty.

## **IT'S LIKE HAVING A TECHNICAL EXPERT WITH YOU AT EVERY TURN.**

### **IT COULD HAPPEN.**

You could have a breakdown on the road. We know how valuable time is, especially when you're traveling. Now you can leave your home or office with confidence, knowing that Epson's Extra Care Road Service provides you with the projector support you need.

### **WE AIM TO PLEASE.**

We're committed to customer satisfaction. Our Extra Care Road Service offers a level of support unsurpassed in the industry—it's easy, fast, and free. No other projector manufacturer offers a service package so in tune with your needs.

### **A NEW LEVEL OF SECURITY.**

Our program has been specifically designed to cover our projectors in the unlikely event of a failure. Because of this feature, you don't have to wait for your unit to be repaired. Instead, we'll ship you a replacement projector anywhere in the United States or Canada (Puerto Rico and U.S Possessions excluded). When the replacement unit arrives, simply return the original unit to us within three days, using the pre-paid airway bill and packaging we provide—and you're ready to go!

Note: In most cases, the replacement unit is an Epson-refurbished unit. If it is important to receive your original unit back, please use the basic carry-in service instead of Road Service.

### **IT'S EASY.**

Wherever you are, we're just a phone call away. To reach us, call (800) 637-7661 and enter the PIN provided on your PrivateLine<sup>®</sup> Technical Support card. If you do not have your PIN, call (562) 276-4394 (in Canada call (905) 709-3839) from 6:00 AM to 6:00 PM (Pacific Time), Monday through Friday.\* You'll speak to one of our expert technical support representatives to see if you need a replacement unit to get up and running again.

### **FOR YOUR CONVENIENCE.**

An Extra Care Road Service sticker is located on the bottom of your projector so you will always have our telephone number with you.

### **IT'S FAST.**

We'll usually ship your replacement unit via overnight delivery.

### **ALL YOU NEED IS A CREDIT CARD.**

To provide this service, all we need is your MasterCard, Visa, Discover Card, or American Express card number as a security deposit\*\* for the return of your original unit. Original units not returned will be charged to your credit card.

If you choose not to use a credit card, please let the technical support representative know and he or she will refer you to your nearest authorized service center for carry-in service.

### **IT'S FREE.**

While under Epson's two-year limited warranty, replacement units are free. And the shipping is always on us, both ways.

### **LIMITATIONS.**

The Road Service Program is for emergency situations, which occur when you are away from home or office. It covers the principal components of the projector. All other options and accessories will be handled through the basic warranty service. The Road Service Program does not cover third party options and accessories and is limited to the terms and conditions stated in your Limited Warranty. The Road Service Program does not vary the terms and conditions of the basic warranty except as expressly stated in this brochure. Some types of repairs may not be eligible for road services.

\* Days and hours of support are subject to change without notice.

\*\* You must have enough available credit so that Epson may charge your account to secure the return of the original unit (the amount will be up to 85% of the MSRP for the projector). Upon receipt of the original unit, this charge is reversed.

## **EXTRA CARE ROAD SERVICE**

For Support and Service Requests call

In the US  
(800) 637-7661 - Requires PIN  
(562) 276-4394

In Canada  
(800) 637-7661 - Requires PIN  
(905) 709-3839

6:00 AM to 6:00 PM PST  
Monday-Friday.  
Days and hours of support are subject to change without notice.

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